Let's Accelerate Digital Transformation

February 2020

Paul Blackwell

UiPath™

You Face Pressure From Many Sources

Technology and process optimization

New technologies

Growth

Outsourcing

Market saturation

Customer expectations

Compliance and regulation

Cost pressure

Yet Your Core Priorities Stay the Same

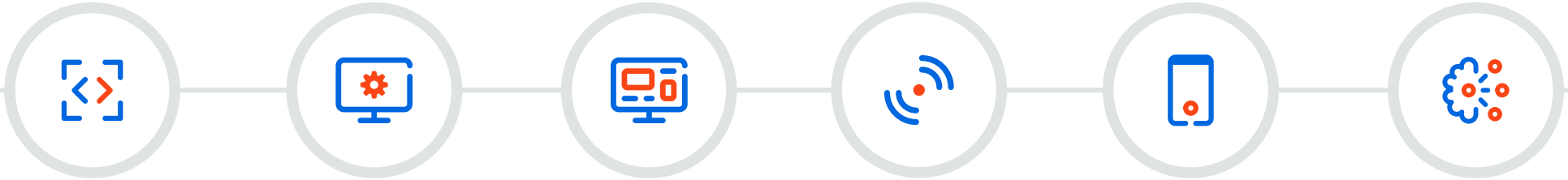
Increase revenue & lower costs

Improve customer satisfaction

Increase employee engagement

Reduce compliance risk

Previous Eras of Technological Disruption



Where would **data centers** be without

Mainframe

Where would the **business world** be without

PC

Where would **software** be without

GUI

Where would **Amazon** be without

Internet

Where would **Uber** be without

Mobile

Where would **Salesforce** be without

Cloud

Automation is the Next Disruption of Work

"Coming over the horizon is a new wave of opportunity related to the use of robotics, machine learning, and AI. Companies that deploy automation technologies can realize substantial performance gains and take the lead in their industries, even as their efforts contribute to economy-level increases in productivity."

McKinsey Global Institute
2017

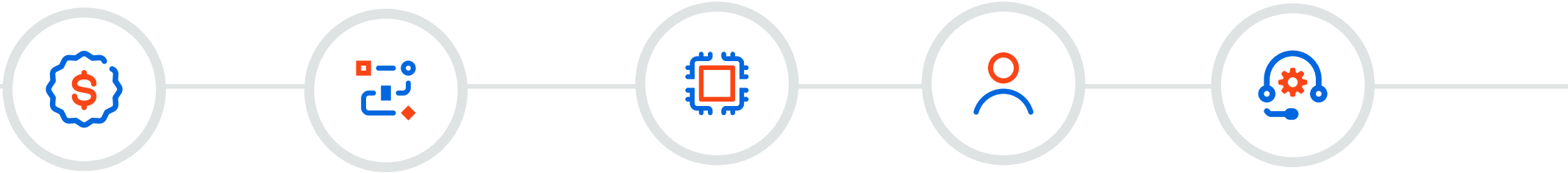
What Can Software Robots Do?

Here are some of the tasks that can be easily handed over to the Robots

- Log in to any application
- Connect to system APIs
- Move files and folders
- Extract content from documents, PDFs, emails and forms
- Read and write to databases
- Open emails and attachments
- Scrape data from the web
- Make calculations

Look at That Robot Go!

Anything That Can Be Automated, Will Be



Finance

- Process-to-pay
- Order-to-cash
- Record-to-report

Supply Chain

- Inventory management
- Demand & supply
- Planning
- Invoice & contract
- management

IT

- Server & app monitoring
- Routine maintenance & monitoring

HR

- Payroll
- Onboarding & offboarding
- Benefits administration

Customer Services

- Address change
- Password reset
- Payments
- Scheduling appointments
- Order modifications

Automation Now a C-Level Priority

The Economist INTELLIGENCE UNIT

91% of surveyed organizations are using automation technologies

73% are 'very' or 'entirely' satisfied with the returns from automation to date

For **84%** of companies, automation is a C-level executive's responsibility

The Economist “Advance of Automation” Survey available at automationfirst.economist.com

UiPath

Banking, Financial Services, and Insurance

Telecom, Media, and Entertainment

Retail and Consumer Goods

Industrial and High-Tech

Energy

Health Care and Life Sciences

Services

Federal / Public Sector

World’s Largest Hybrid RPA Implementation

SMBC

Implementation time:

5 months

¥50B

Cost reduction by 2020

3M

Hours created by 2020

200+

Operations automated

5 SIs

Accenture, EY, Deloitte, IBM, and PwC

Compliance/risk operations

Support branch operations

Routine operation center processes

Other high-volume routine operations within Headquarter departments

Information-gathering processes used to enhance sales & planning

PwC Rolls Out the Largest Robot Deployment in History

The program includes thousands of Robots generating new revenue streams and completely transforming PwC's services strategy

Source: PWC

A Leader in the July 2019 Gartner Magic Quadrant for Robotic Process Automation Software

UiPath achieves the highest and furthest overall position for its ability to execute and completeness of vision

UiPath believes this signals a tipping point for automation market growth and adoption

Figure 1. Magic Quadrant for Robotic Process Automation Software

Source: Gartner (May 2019)

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A Forrester Wave Leader

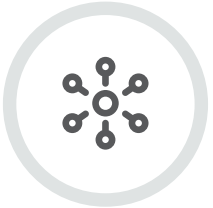
“UiPath is a Leader with shared services and ease of bot design.

The platform easily handles attended robots developed by employees as well as unattended robots that can handle large-scale processing.

Customers noted its deployment flexibility.”

Source: Forrester Research, Forrester Wave for Robotic Process Automation, June 2018

Open to Learn, Use, and Share



Open to Learn

- Complimentary **training for all RPA roles** with UiPath Academy
- **Community Forum** where no questions is left unanswered

Open to Use

- **First RPA company to provide a free download** version of the product
- **Large ecosystem of deep integrations** with the technologies you already use and love

Open to Share

- Go! **marketplace** for secure and trusted RPA & AI components
- UiPath Connect open network for RPA developers, partners and you to **collaborate on your projects**

300K

Academy Trainees

43K+

Forum members

430K+

UiPath downloads

400+

Go! Components

Unattended Robots Transform Productivity

Implementation Time:

Q2, 2016 - ongoing

162

Robots deployed

$28.3M

Annualized direct benefits first year

150M+

From increased productivity

> **GE selected UiPath for software versatility and product vision. We are going to continue pushing the limit on process automation using RPA as cornerstone.**

COE dashboard allows senior leadership to see impact by geography and process type

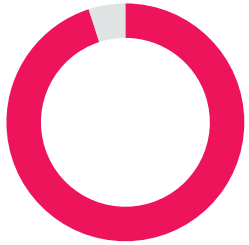
U.S. Center of Excellence is deploying RPA globally across process areas

Processes Automated

- Finance
- HR
- Supply Chain
- IT
- Legal

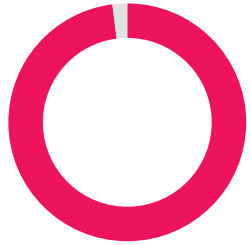
Australia's Largest Mutual Bank Experiences Improved Customer Engagement

Heritage Bank



95%

of effort automated



98%

Manual effort reduction

Implementation Time:

2 months

Improved customer service, governance and compliance.

6

Months to ROI

Zero

Errors reduced to 0%

12x

Faster processing time

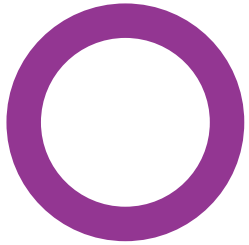
Processes Automated

Daily direct debit review and risk management

Global Technology Company Simplifies HR On-boarding

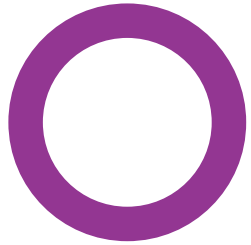
Implementation Time:

Within 2 months



100%

of effort automated



100%

Manual effort reduction

More detailed compliance and non-repudiation audit logs.

6

Months to ROI

1%

Errors reduced to 0%

7x

Faster processing time

Processes Automated

HR Onboarding of new hires.

Retail Bank Bolsters Its Fraud Prevention Capabilities

PIRAEUS BANK

Implementation Time:

2 months

95%

of effort automated

50%

of Analyst review time freed for higher value work

More detailed compliance and non-repudiation audit logs.

5

Months to ROI

Zero

Errors reduced to 0%

12x

Faster processing time

Processes Automated

Retail Fraud Prevention, a subset of the Credit Underwriting process

Nielsen Embraces RPA at Scale to Drive Digital Transformation

nielsen

Implementation Time:

Within 5 months

100%

of effort automated

230K

Man/hours freed for higher value work

Improvement of SLAs and more detailed compliance.

12

Months to ROI

123

RPA projects in 40+ countries

150+

Certified RPA champions

Processes Automated

Unattended back-office functions in finance, HR, IT, and customer support

UiPath Helps AXA Save £140,000 in Six Short Months

13
Robots in 6 months

18K
Man/hours freed for higher value work

6
Months to ROI

Improved employee experience

£140K
Cost Savings

5x
Time savings

Processes Automated
Motor trade policy renewals process

Automation Ambition at a Global FMCG Company

Unilever

Implementation Time:

7 months

85%

of effort automated

160K

Man/hours freed for higher value work

Higher accuracy in maintenance prediction

10

Months to ROI

Zero

Errors reduced to 0%

60%

Less cycle time

Processes Automated

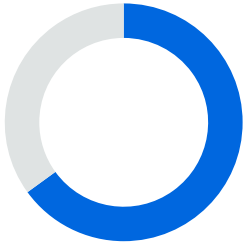
Daily closing positions, a process within Portfolio Management Systems

Intelligent Assistant Supports Portfolio Management

CURO FUND SERVICES

Implementation Time:

5 months



65%

of effort automated

35%

More capacity for higher-value work

Improved governance, control.
More granular compliance log files.

11

Months to ROI

Zero

Errors reduced to 0%

54%

Faster processing time

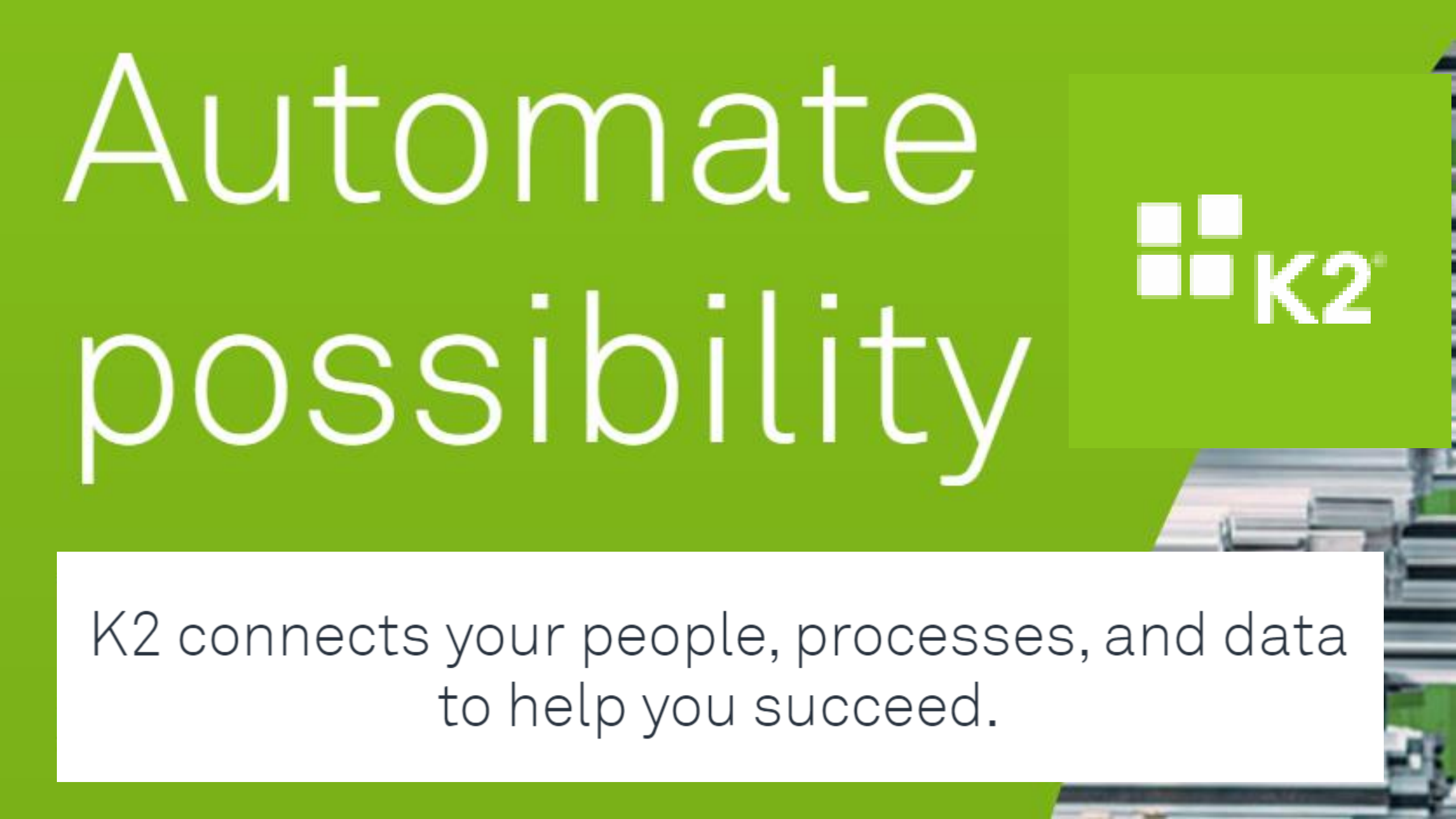
Processes Automated

Daily closing positions, a process within Portfolio Management Systems

“We’ve gone from people not even having heard of RPA to it being one of the most talked-about things in our planning meetings.”

State Auto Insurance

Automate possibility



K2 connects your people, processes, and data to help you succeed.

THE WORLD'S BEST KNOWN COMPANIES ARE RUNNING ON K2 TODAY

4,000+
customers

More than
4 million users

30% of Fortune
100 companies

K2

Sensitivity: Internal

Why do people buy K2 ; what problems does it solve; what are clients looking to do today for which the answer could be K2 ?

Enterprise Process Platform

Process Based Business Applications
Finance, HR
Sales, Operations

Case Management

Advanced Human Workflow Add on
O365, UiPath, SAP, D365

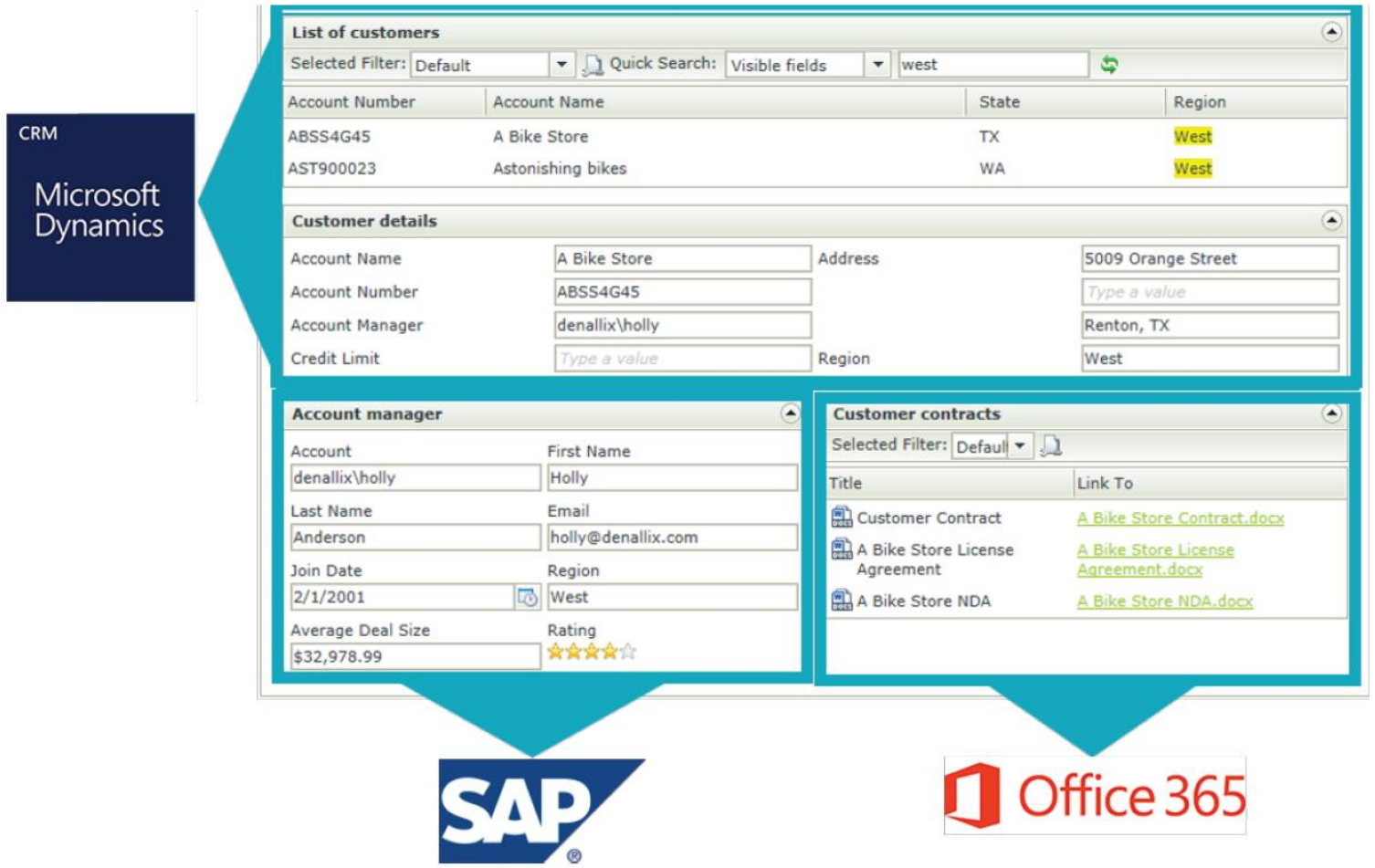
Sensitivity: Internal

Let’s look at some scenarios for K2 and some real-life examples

Sensitivity: Internal

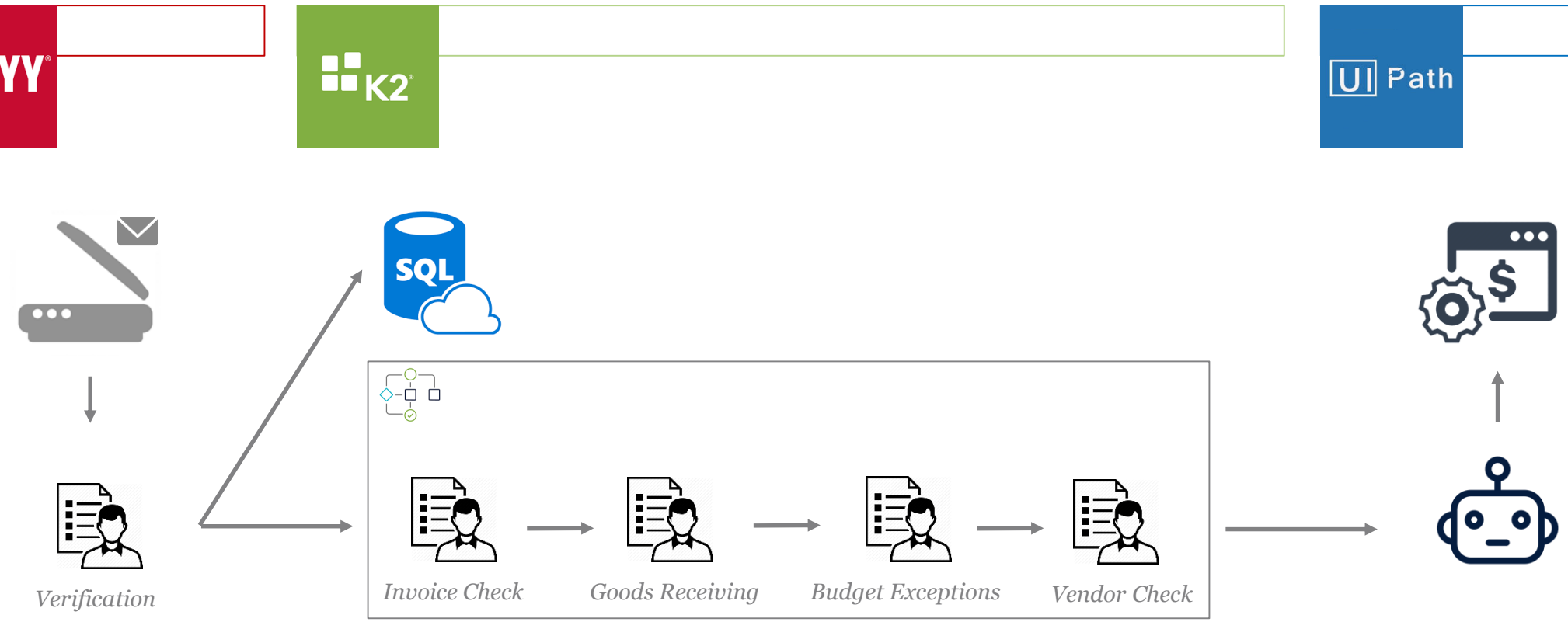
K2 for Finance

- Invoice Processing
- Purchase Order Requests
- Procure to Pay
- Capex Management
- Payroll
- Expense Claims
- Master Data Management
- Supplier Onboarding



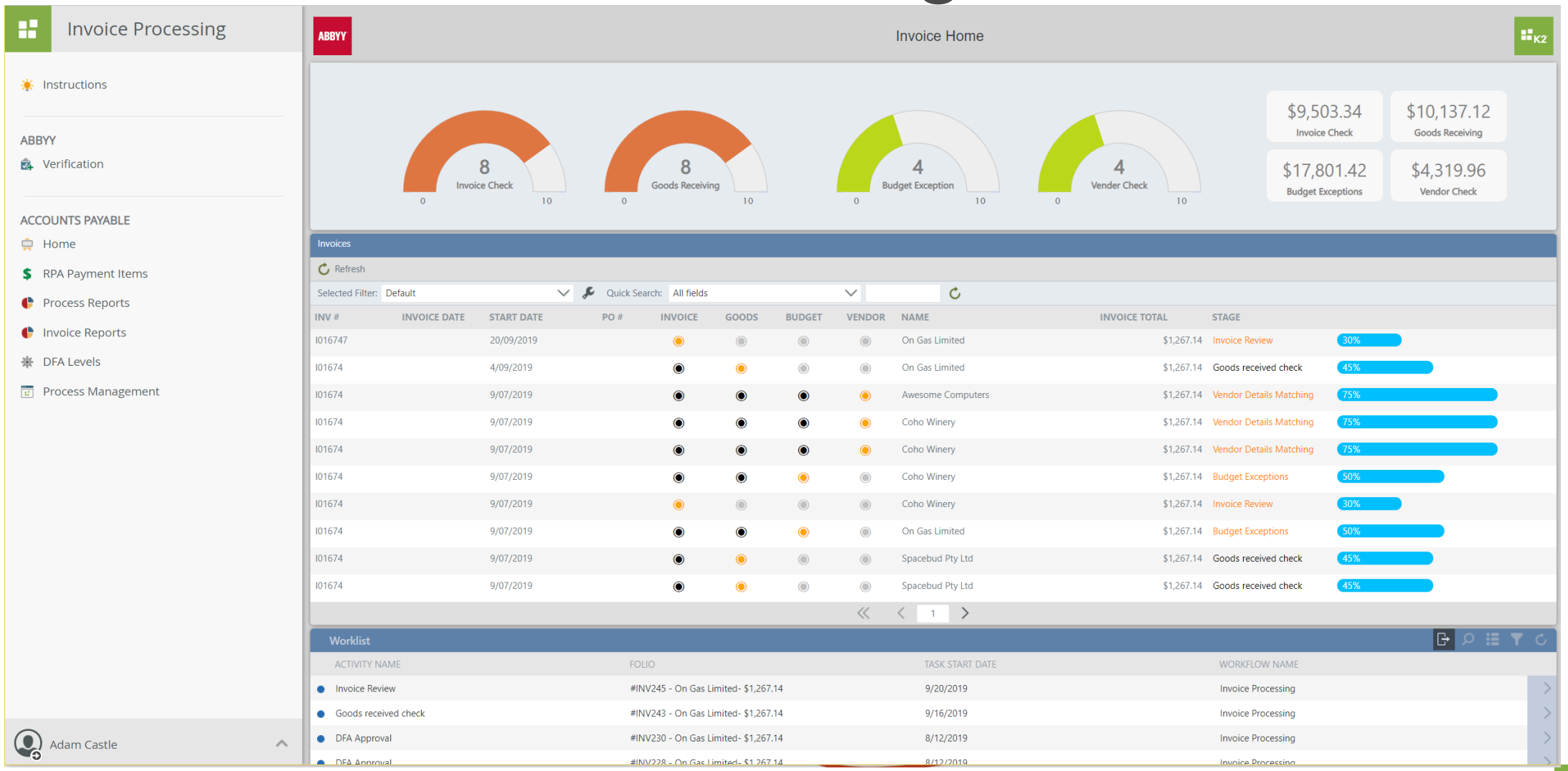
Sensitivity: Internal

K2 for Invoice Processing



Sensitivity: Internal

K2 for Invoice Processing



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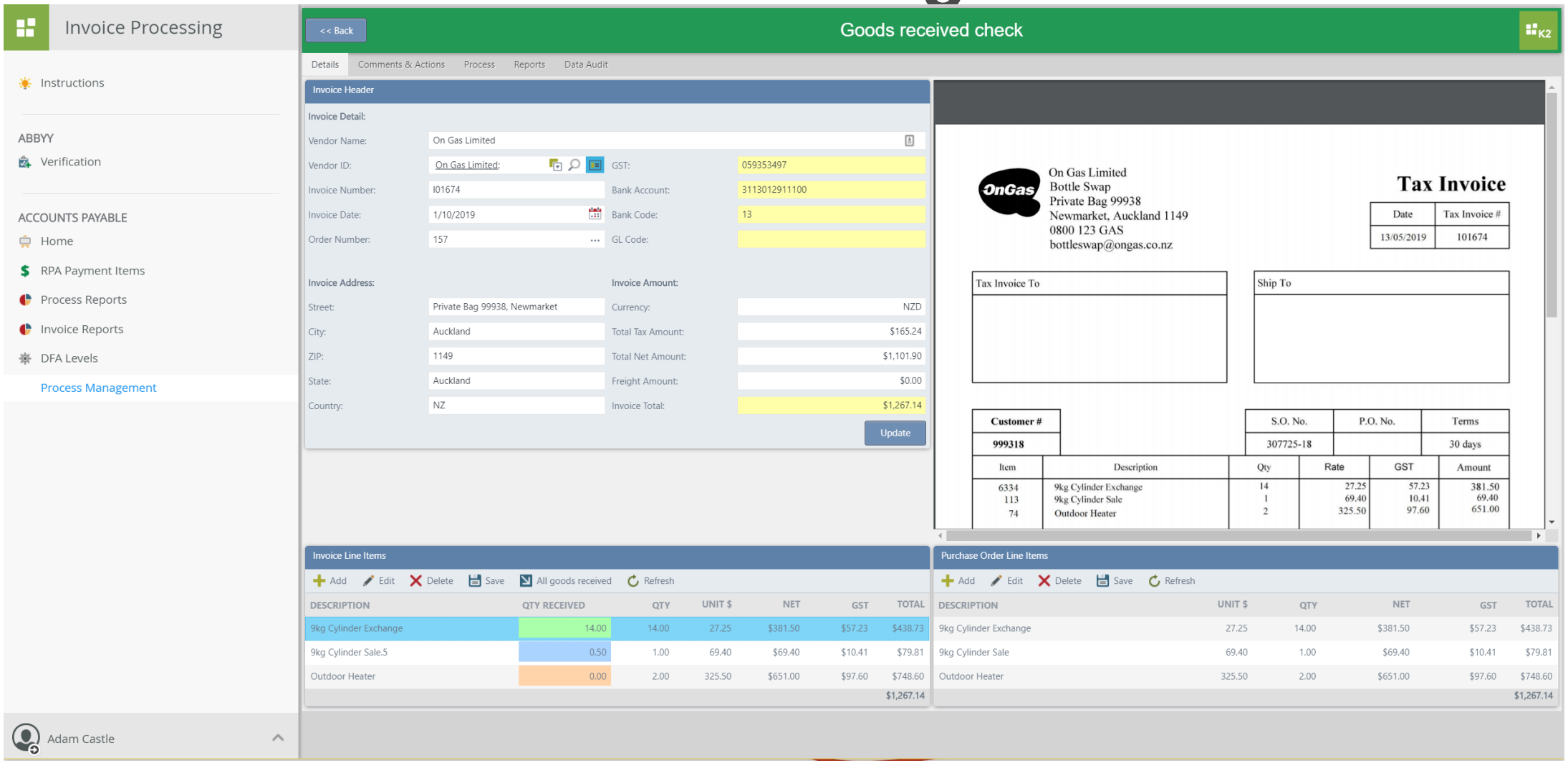
K2 for Invoice Processing



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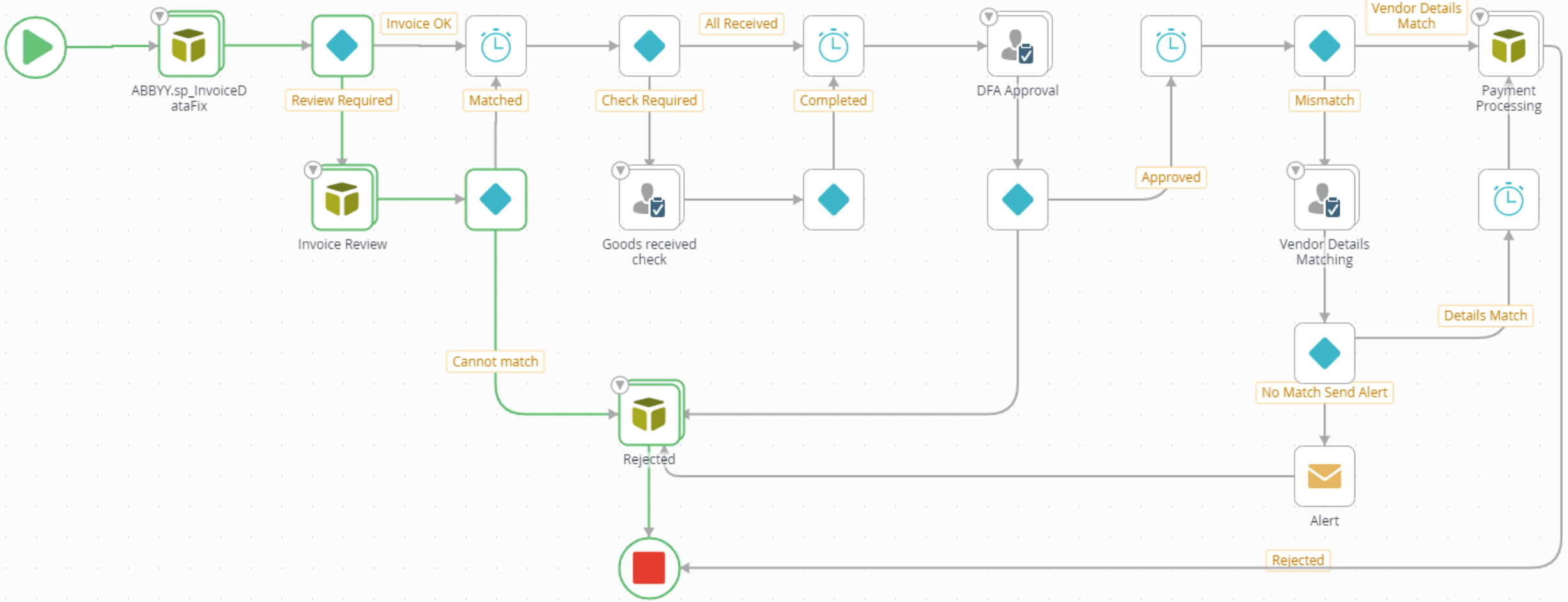
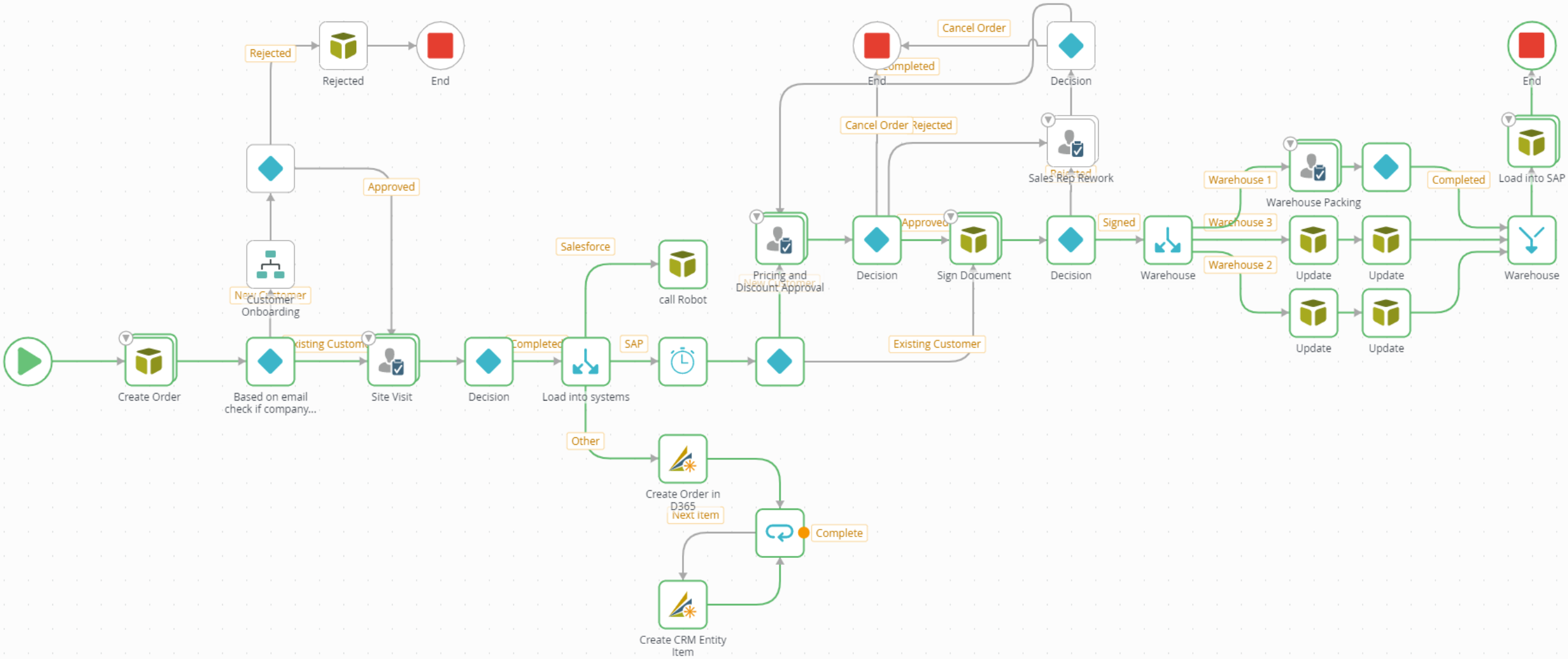
K2 for Invoice Processing



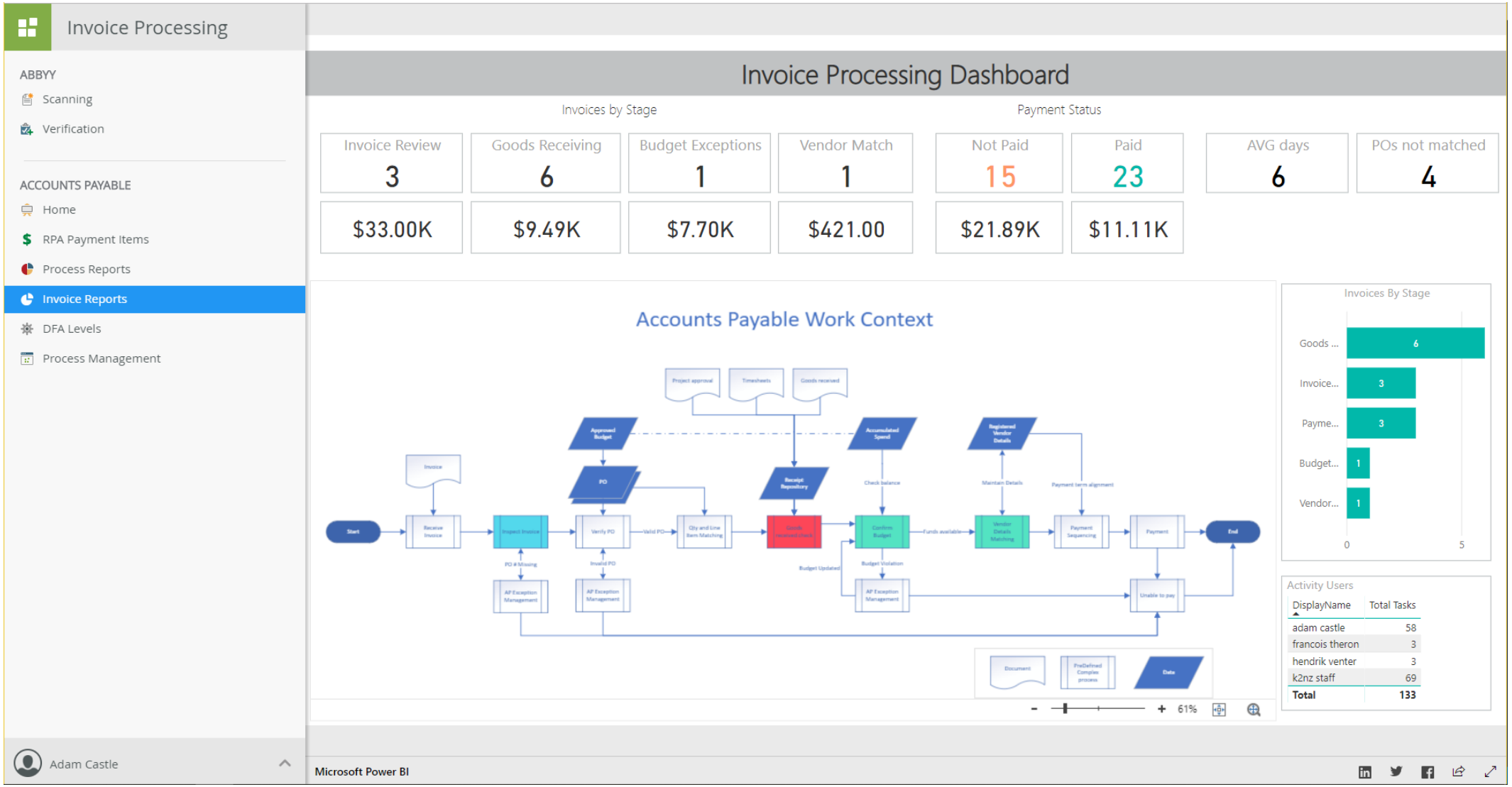
Sensitivity: Internal

K2 for Invoice Processing



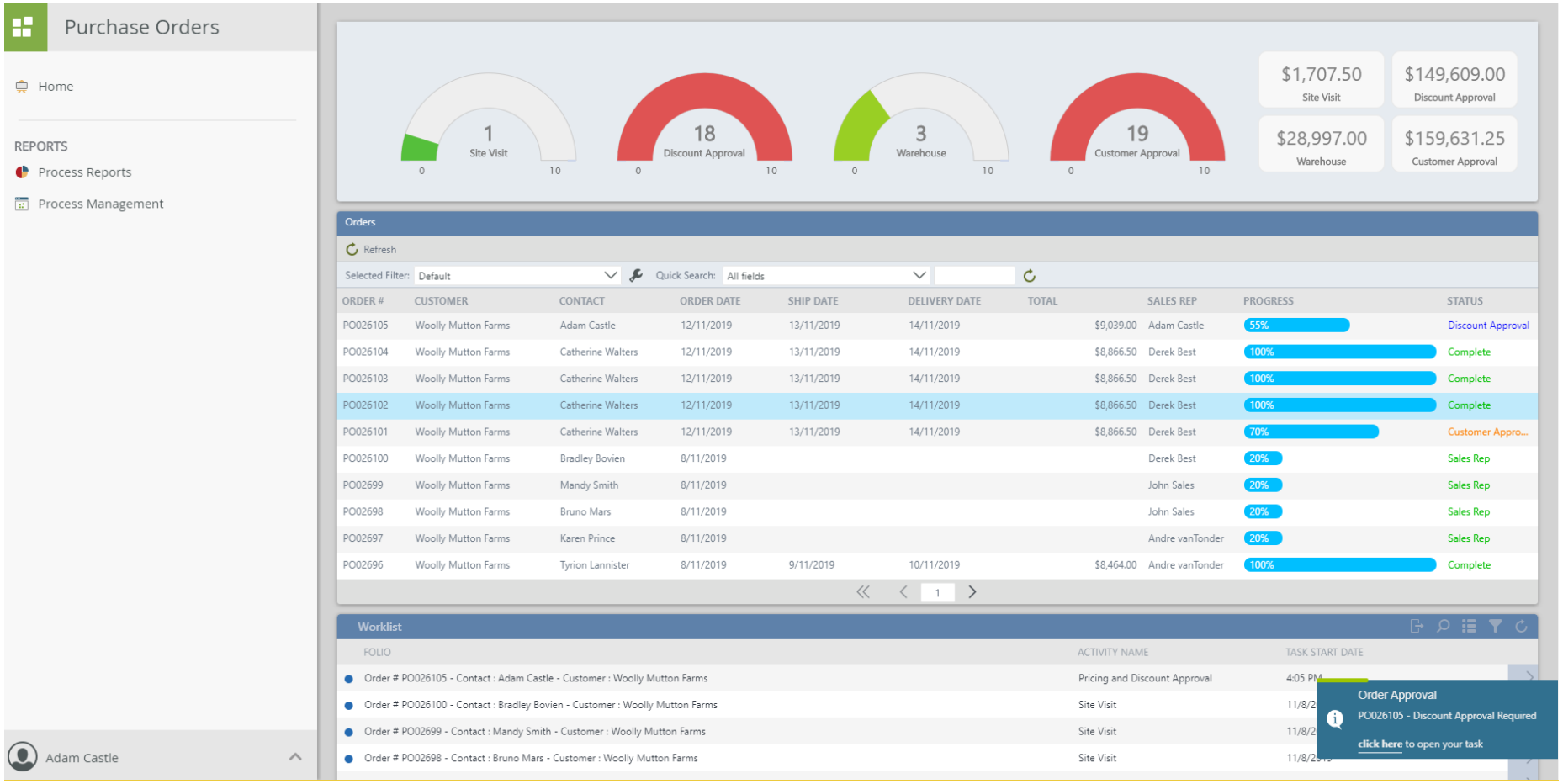
Sensitivity: Internal

K2 for Invoice Processing



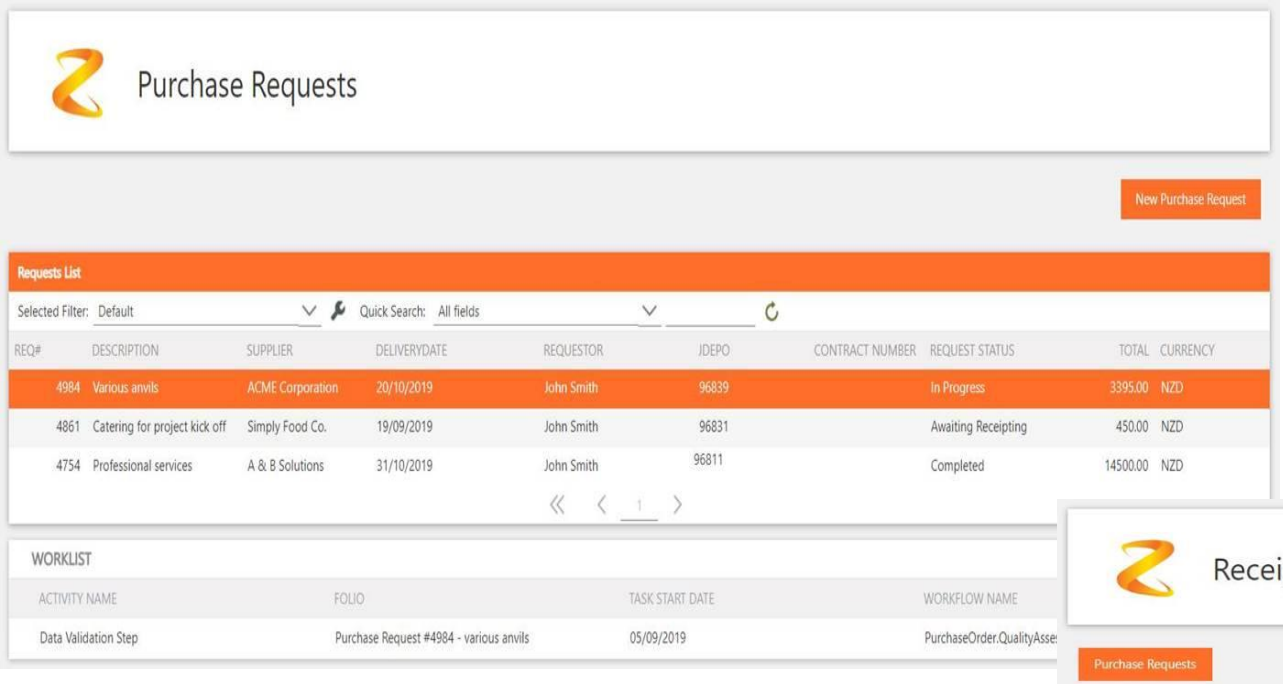
Sensitivity: Internal

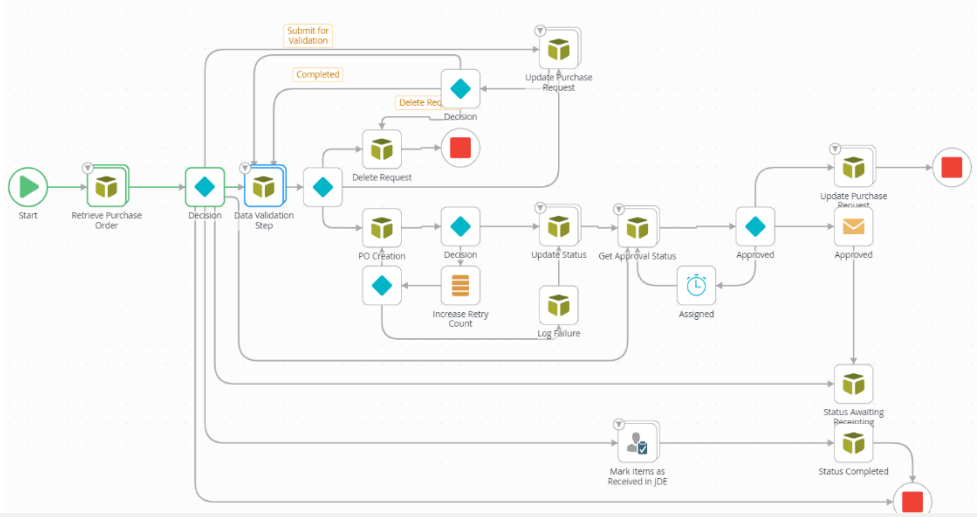
K2 for Invoice Processing

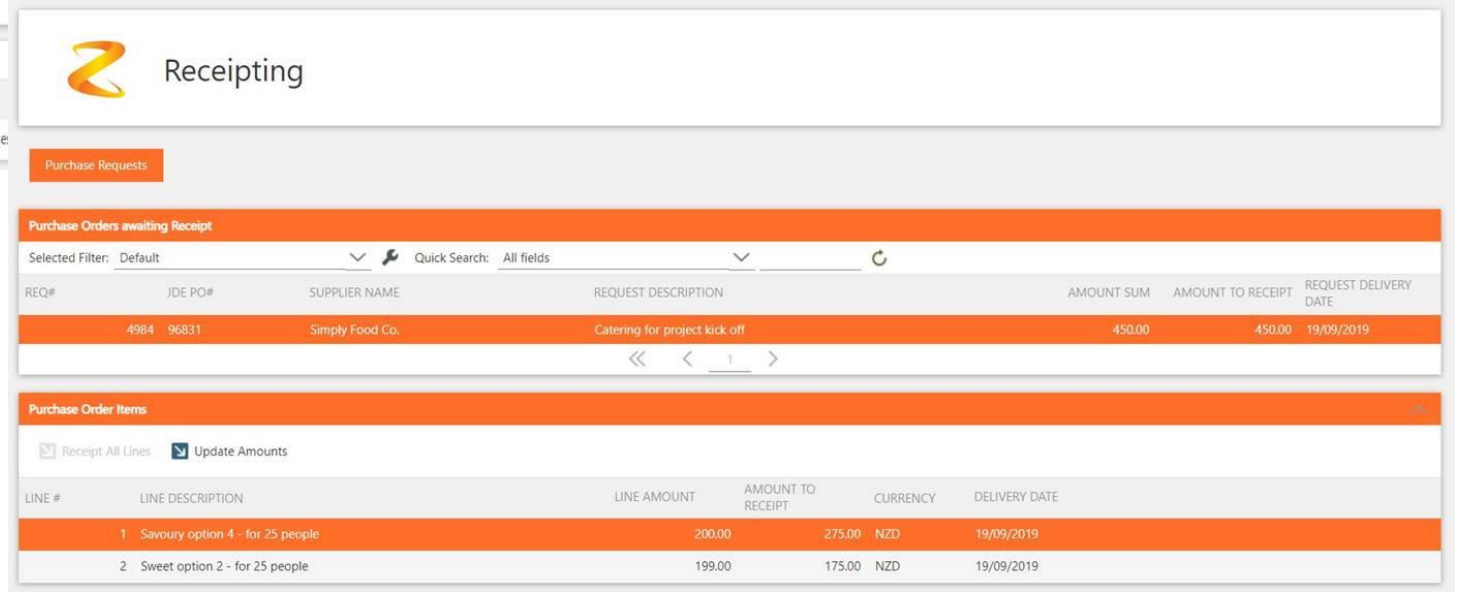


Sensitivity: Internal

A K2 process for an Energy customer with an integration into JD Edwards (JDE) via Mulesoft







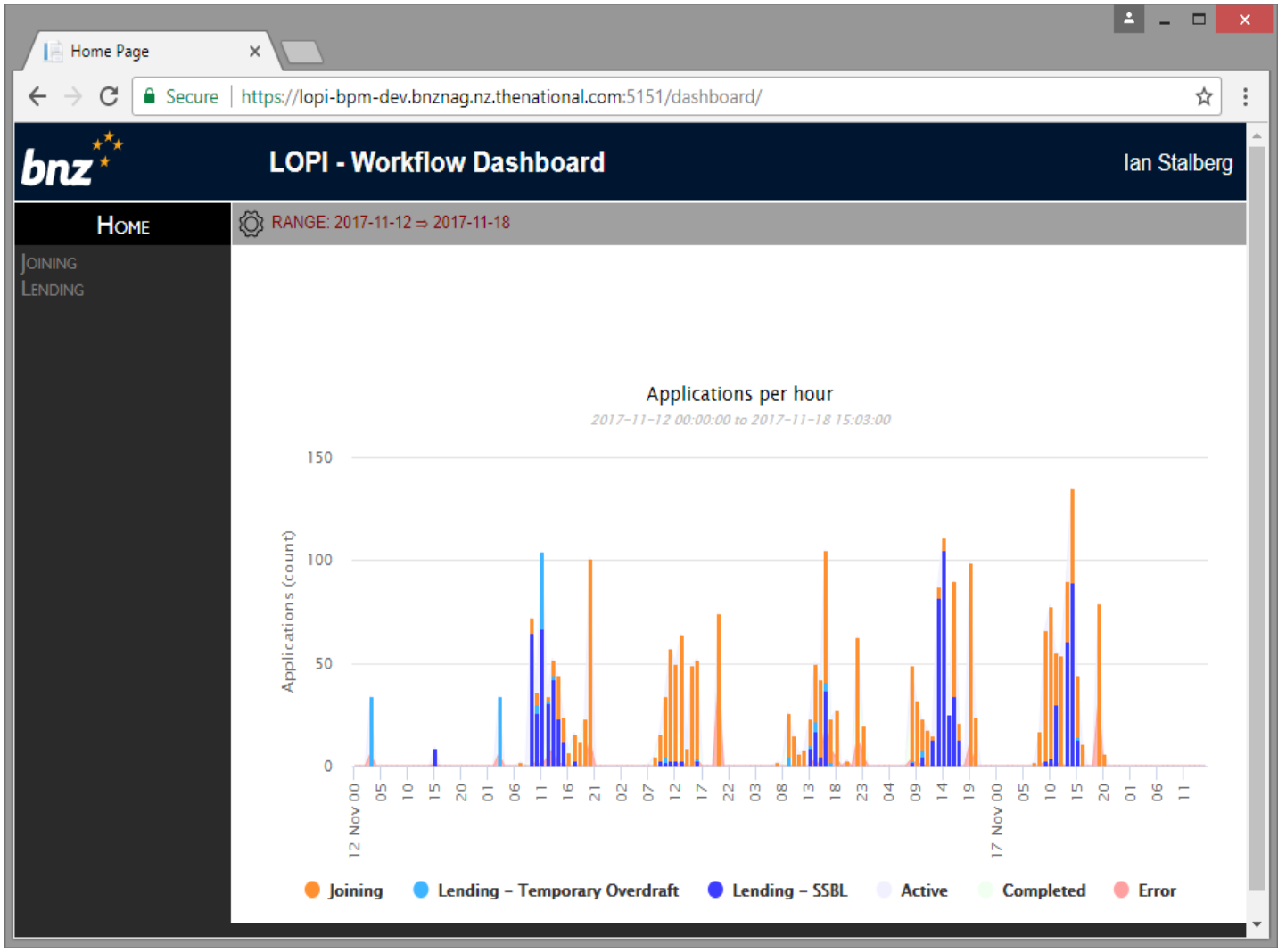
Sensitivity: Internal

K2 for Banking

Process orchestration and visibility across disparate backend systems

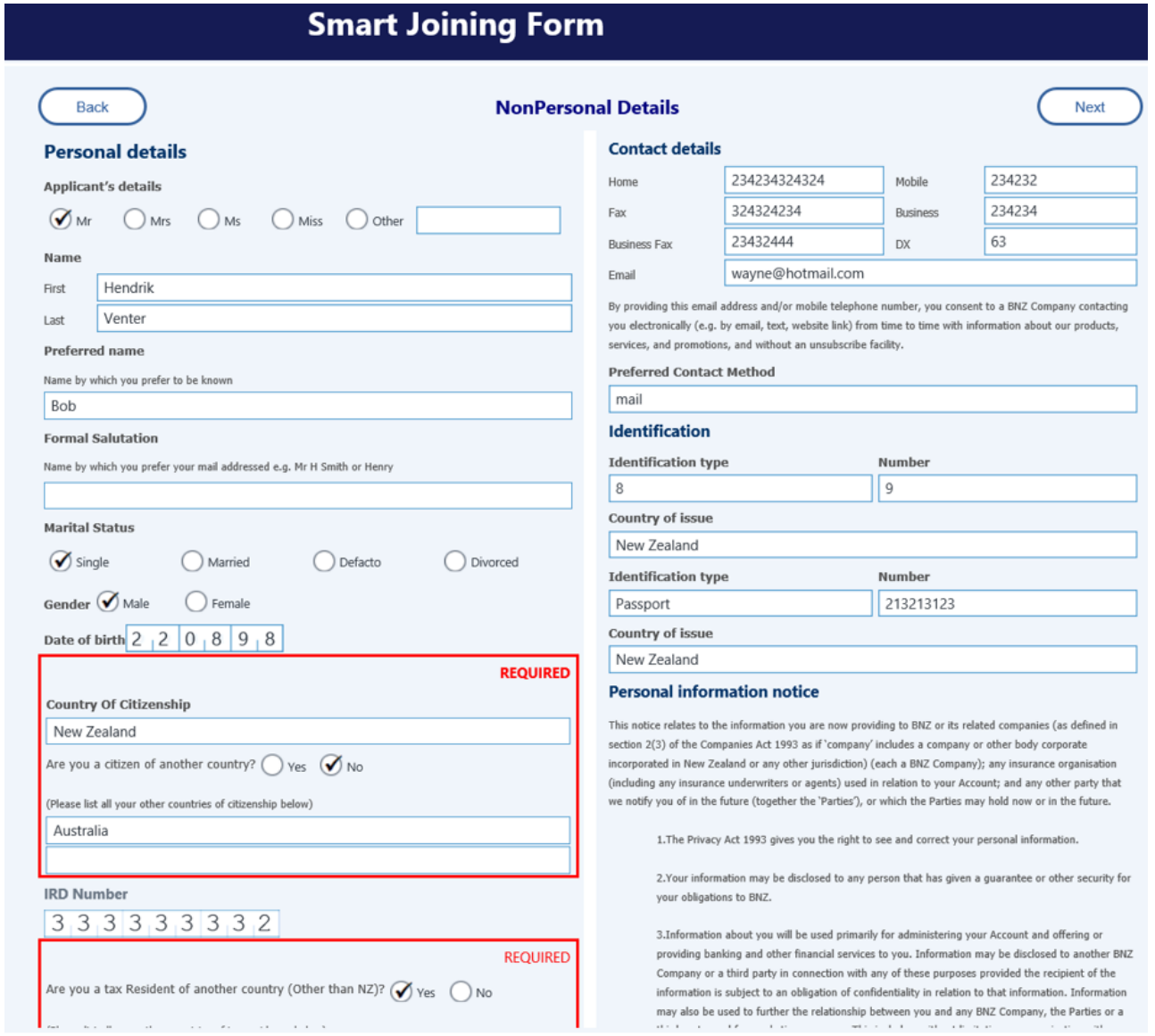
Workforce Management

Tactical applications



Sensitivity: Internal

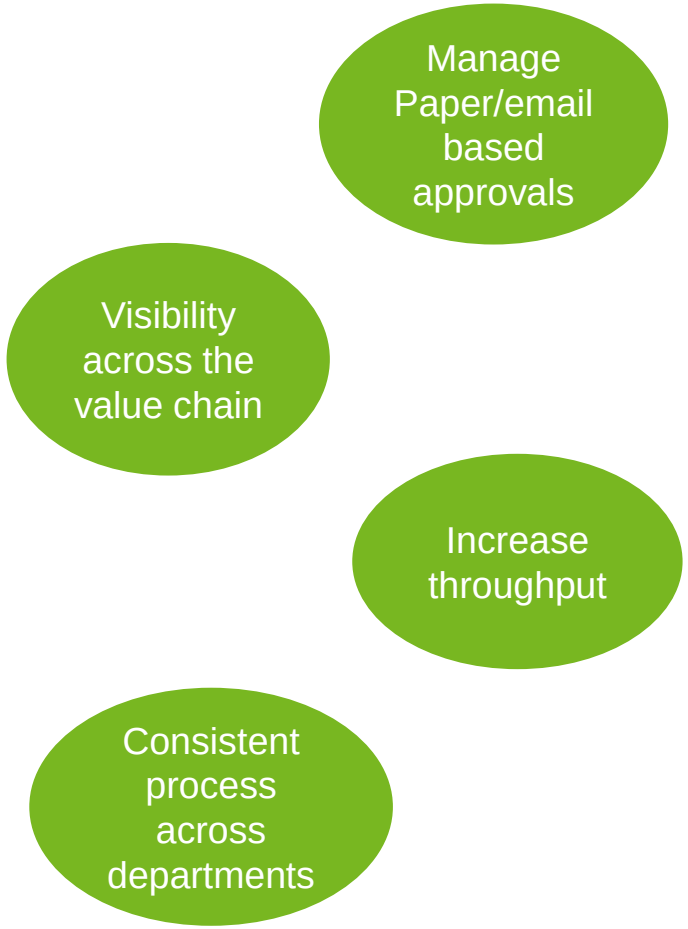
K2 for Banking E-Forms



Sensitivity: Internal

K2 for Industrial Services & Construction

Procure to Pay
Sales & Finance
Debt Recovery Case management
Job Management – Fibre rollout
Asset Inspections, Health & Safety
Timesheets and Mobile Inspection forms
Risk Management
Contract Management
Supply Chain Management
Incident Management
Compliance Management



Sensitivity: Internal

Examples of K2 for Ports / Logistics

PD Ports – UK

Streamlined invoicing process, eliminated the need to employ new staff: annual cost saving of £25,000 with its very first K2 solution.

K2 integrates warehouse management system & automates order entry process, making it easier for staff to check stock, select batches, and allocate products to customers all within one app

K2 Vehicle Safety Check SmartForm on mobile devices: issues requiring maintenance are automatically sent directly to the maintenance team

BidVest SACD – South Africa

100+ K2-driven workflows and business systems, ranging from human resources and financial processes to systems for inventory and operations management.

Reduced its use of paper by 60% in just one year

Sensitivity: Internal

Examples of K2 for Ports / Logistics

PD Ports – UK

Streamlined ir
cost saving of

K2 integrates
making it easi
customers all

K2 Vehicle Sa
maintenance

PD PORTS

Strengthening market position through cu

PD P
imme
eye t

BidVest SACD – South

100+ K2-driven wo
and financial proce

Reduced its use of paper by 80% in just one year

BIDVEST SACD

70% of business processes transformed

Initially concerned with process delays caused by the relocation of its headquarters, Bidvest SACD utilized K2 to deliver business transformation across all aspects of the business.

Sensitivity: Internal

Project Introduction

15.46 M
Awaiting To-Do Tasks in Total

1.39 M
Workflow instances in Total

0.9 M
Awaiting To-Do Tasks
(per Month)

80,000
Workflow instance
(per Month)

This is the **China Eastern Airlines B2E Workflow Platform** based on the K2 workflow platform**.**

In April 2019, the peak record of pending tasks per day was **50,019**. There are currently **522** Workflows (not including 67 sub-Workflows). These include **284** announcement-related workflows, **108** administrative workflows, and **130** purely business workflows.

Sensitivity: Internal

Structure

中國東方航空 CHINA EASTERN

Joint Portals

b2e.ceair.com
CEAH Employees

Platform

Announcement-Related Workflows

- Government Announcement Release
- T2 Department Announcement Release
- Government Internal Announcement Release
- T2 Department Internal Announcement Release
- Government Notifications
- T2 Department Brief Announcement Release
- T2 Department Notification
- Government Internal Notification
- Government Meeting Notification
- Branch Bottom-Up Approval
- T2 Department Internal Meeting Invitation
- T2 Department Meeting Invitation
- T2 Department Bottom-Up Approval
- Government Bottom-Up Approval
- T2 Department Internal Bottom-Up Approval
- Branch Announcement Release
- Announcement Acceptance
- Stock-Related Bottom-Up Approval
- T2 Department Announcement Acceptance
- T3 Department Announcement Release
- Branch Meeting Invitation
- T3 Department Notification
- Branch Notifications
- T3 Department Meeting Invitation
- Branch Announcement Acceptance
- Stock-Related Announcement Release

Business Workflows

- Paper-Free Workflow
- Class and Luggage Limit Upgrade
- External Affairs Approval
- Legal Authorization
- Budget Approval
- Fixed-Asset Approval
- Car Application
- Canteen Card Application
- Property Management
- Service-Center Authorization
- Service-Center ID Application
- Mktg Department ID Application
- Gold and Silver Card Special Approval
- Membership Management
- Derivative Workflow
- Luggage Claim
- Unusual Flights
- IT Services
- IT Purchasing Application
- IT Update
- Company Asset Application
- Asset Discard
- Second-Grade Asset Transfer
- Asset State Update
- Third-Grade Asset Transfer
- Fixed Asset Purchasing Application
- Contract Approval
- Fixed Expense Workflow
- Variable Expense Workflow
- Expenditure Workflow
- Branch Class Upgrade Policies
- New Air Routes
- Passport Application Fee Claim
- B2T Deposit Refund
- B2T Price Update
- Unusual Flight Authorization
- Luggage Claim Authorization
- Gold and Silver Card Distribution
- Budget Application

Administrative Workflows

- Meeting Funding Application
- Recommendation Letter Application
- Meeting Management
- Security Department Meeting Minutes
- IT Department Leave Application
- Office Supply Application
- IT Department OT Application
- Printed Matter Application
- IT Operation Payment Application
- IT Payment Application
- Part-time Worker Management
- Name Card Application
- Training Management
- Car Management
- Transportation Services Management
- Manager Business Trip Report
- Document Management
- Dorm. Management
- Recommendation Letter Management
- Infrastructure Department Meeting Minutes
- Sales Department Leave Application
- Meeting Notes
- Group Leader Leave Application
- Dismission Management
- Stamp/Seal Management
- Political Examination Management

Public Workflows

- Form Parsing Engine
- Workflow Engine
- Database Viewing Tool
- Cache Management
- Customized Report
- Regular Database Archive
- Log Management
- Third-Party Port
- Workflow Upgrade Authorization
- Workflow Exchange
- Message Queue Monitoring
- Operation and Maintenance Tool
- Platform Extension
- Distribution Tools

Pending Tasks

External Business System

New | Upgraded | In Use

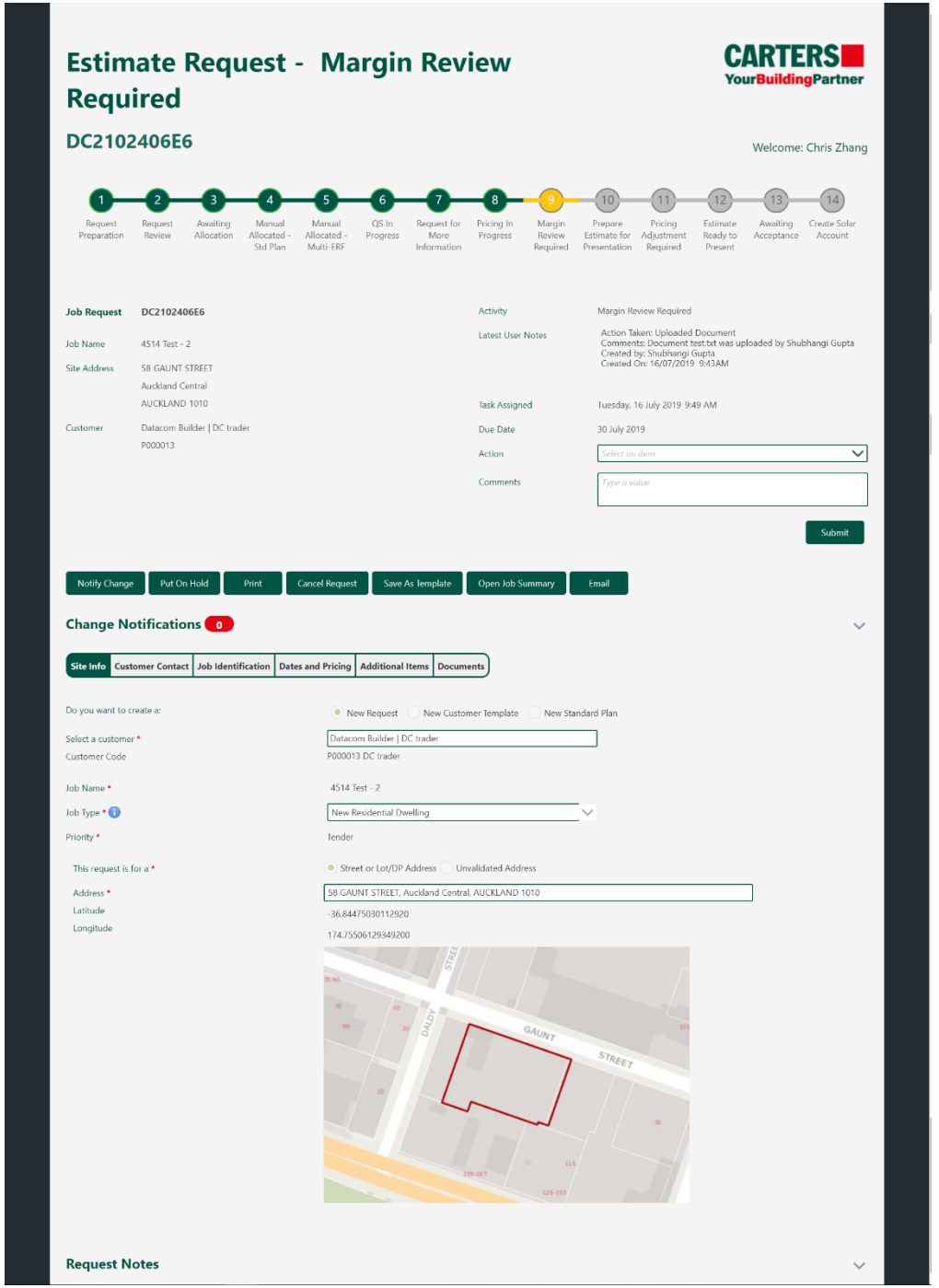
Sensitivity: Internal

信息部 IT SOLUTION

中國東方航空 CHINA EASTERN
东航股份
我的东航
东航党建
东航信息
员工服务(网)
学习贯彻习近平新时代
中国特色社会主义思想和党的十九大精神
系统导航
流程运...
2019-05-23
无部门
星期四
邮件
通讯录
网盘
工作组
E-HR
因私免票
任务管理
绩效互动
我关注的文件
外部数据交互需求审批流程
小政审
待办事宜
阅知信息
已办事宜
您的待办已处理完毕，点点东航新闻放松一下吧!
股份重要文件
暂无数据
股份会议通知
暂无数据
全面深化改革工作简报
暂无数据
(0)
(1)
(0)
(0)

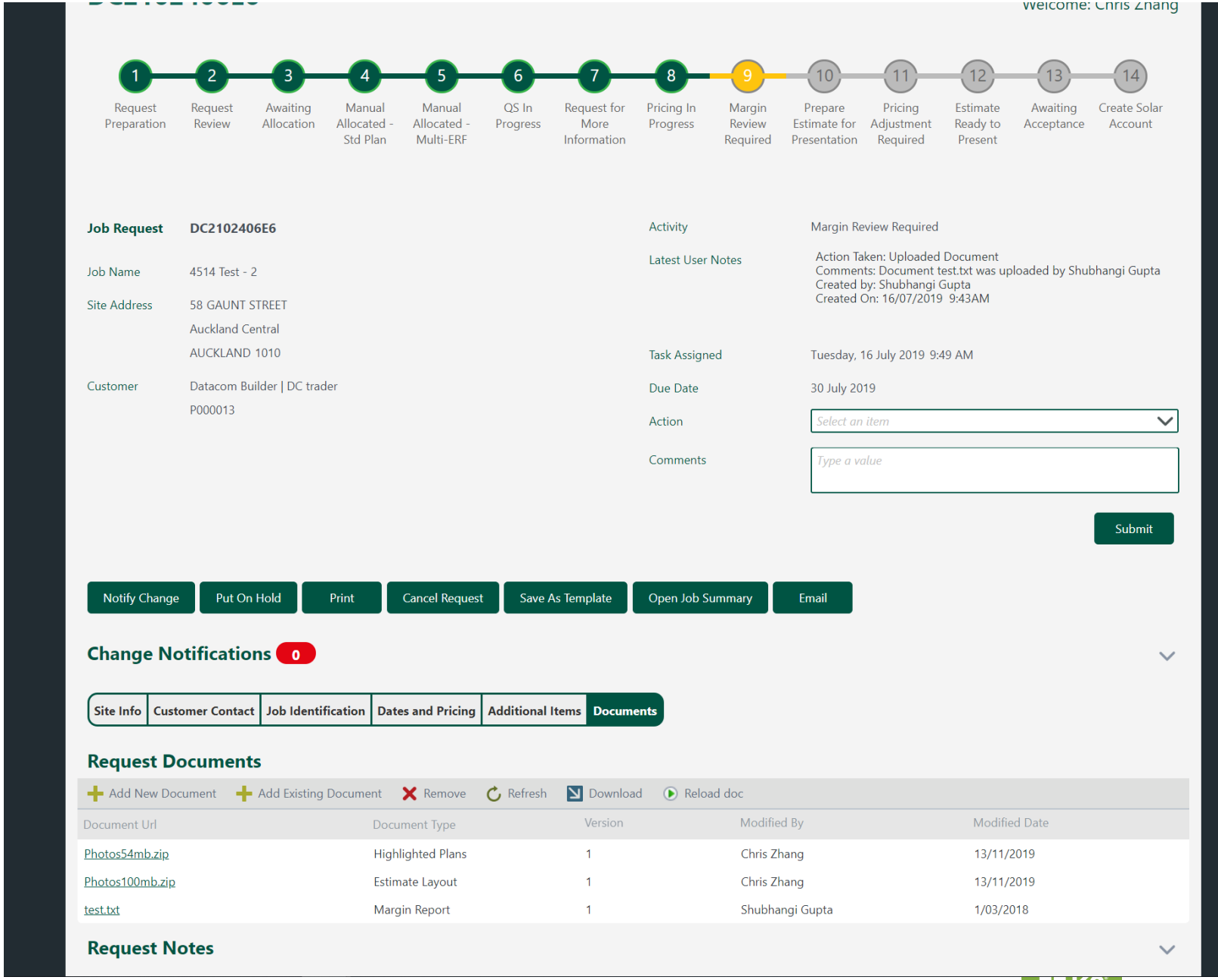
K2 for a Building Services Company

- Forms accessed on iPad
- Integration with DCRM and CoreLogic address search
- Documentation saved to SharePoint Online & Azur Blob storage
- Push data to backend ERP (JDE)



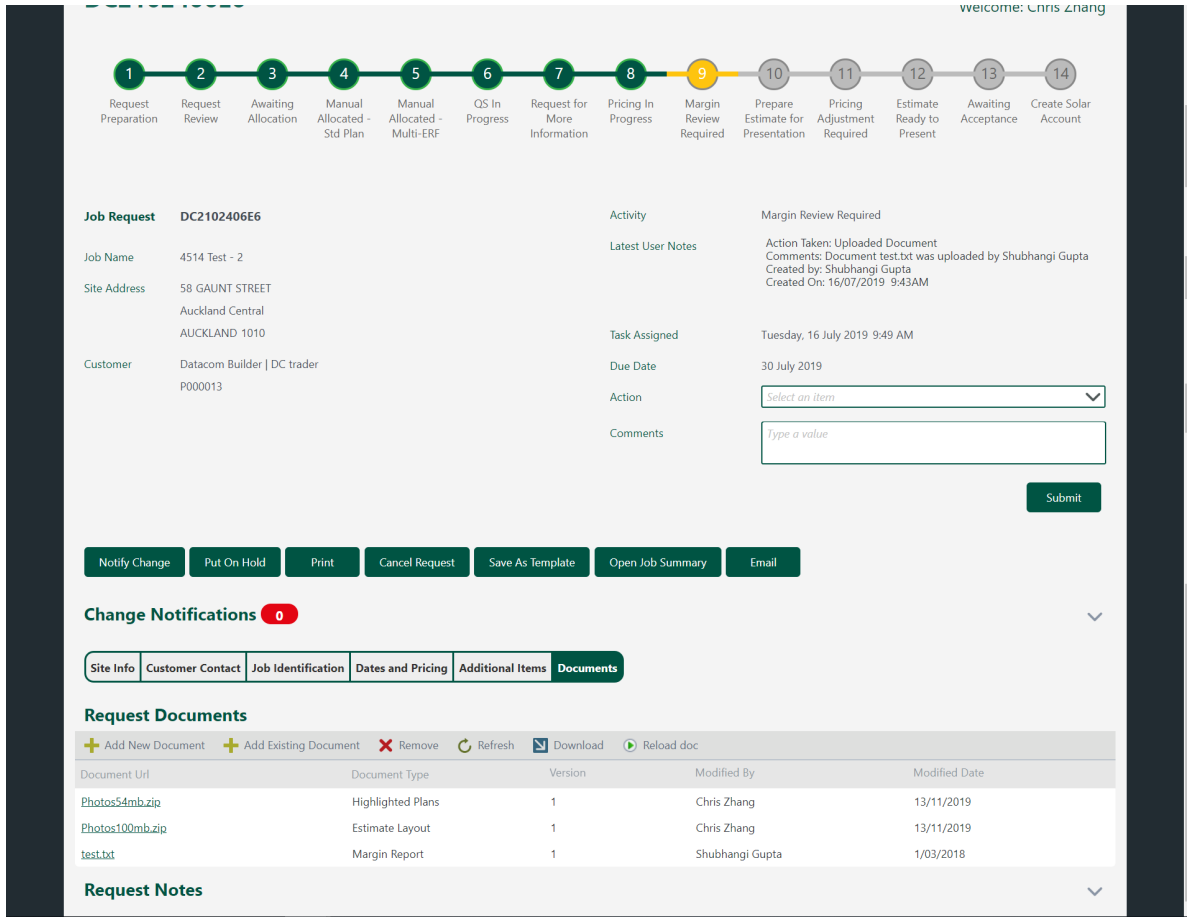
Sensitivity: Internal

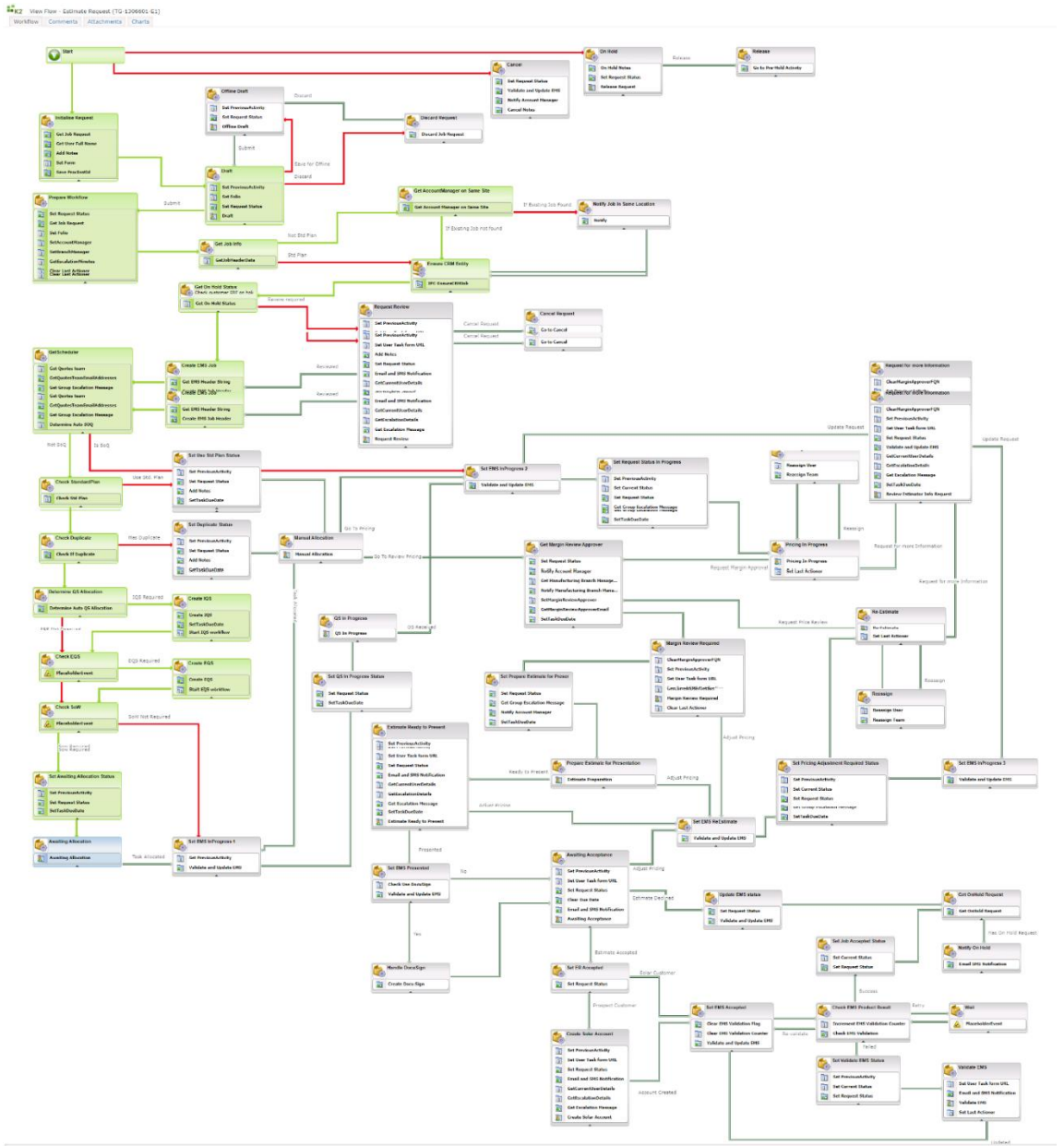
K2 for Carters



Sensitivity: Internal

Their workflow is quite complex!





Sensitivity: Internal

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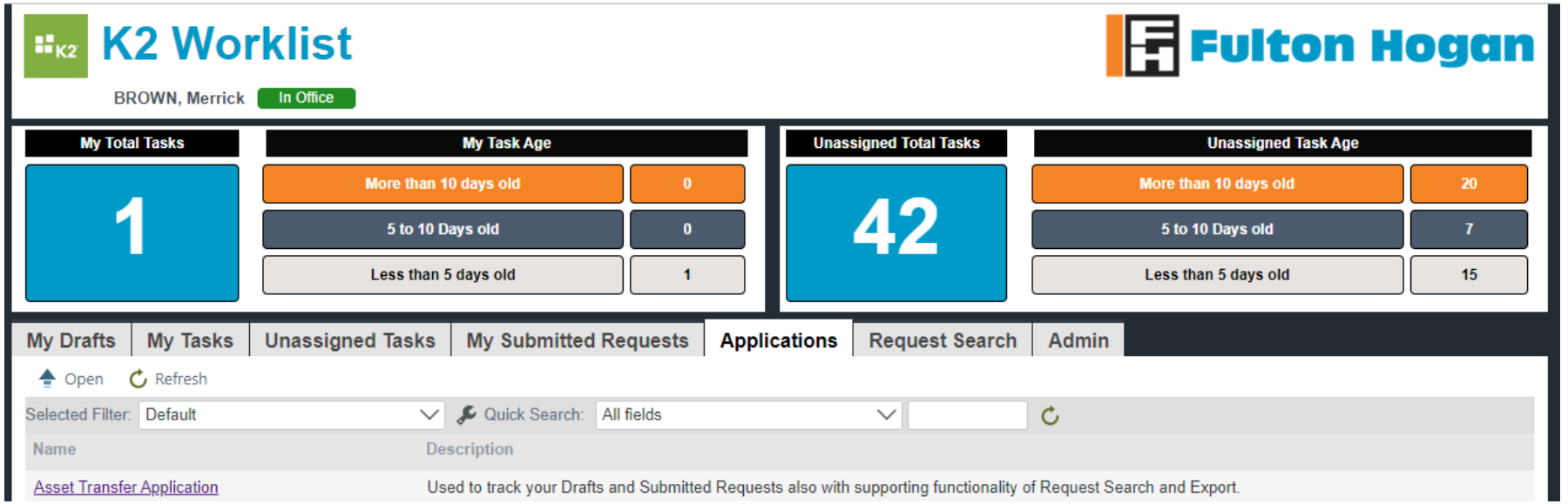
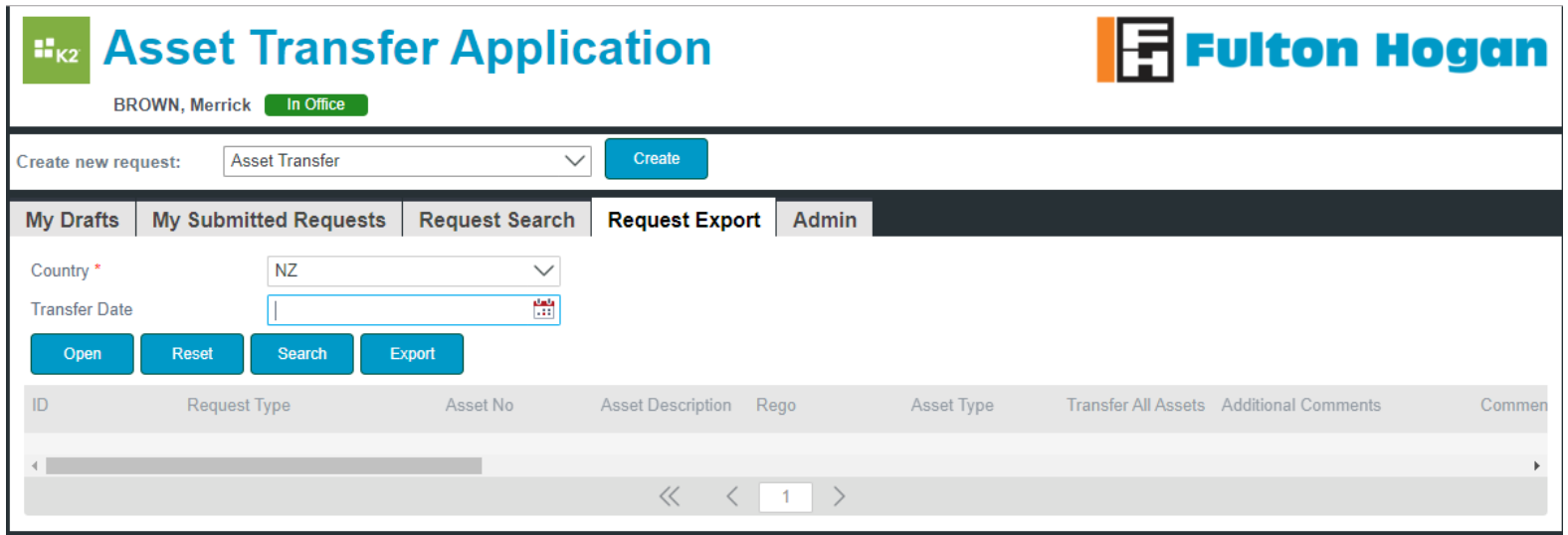
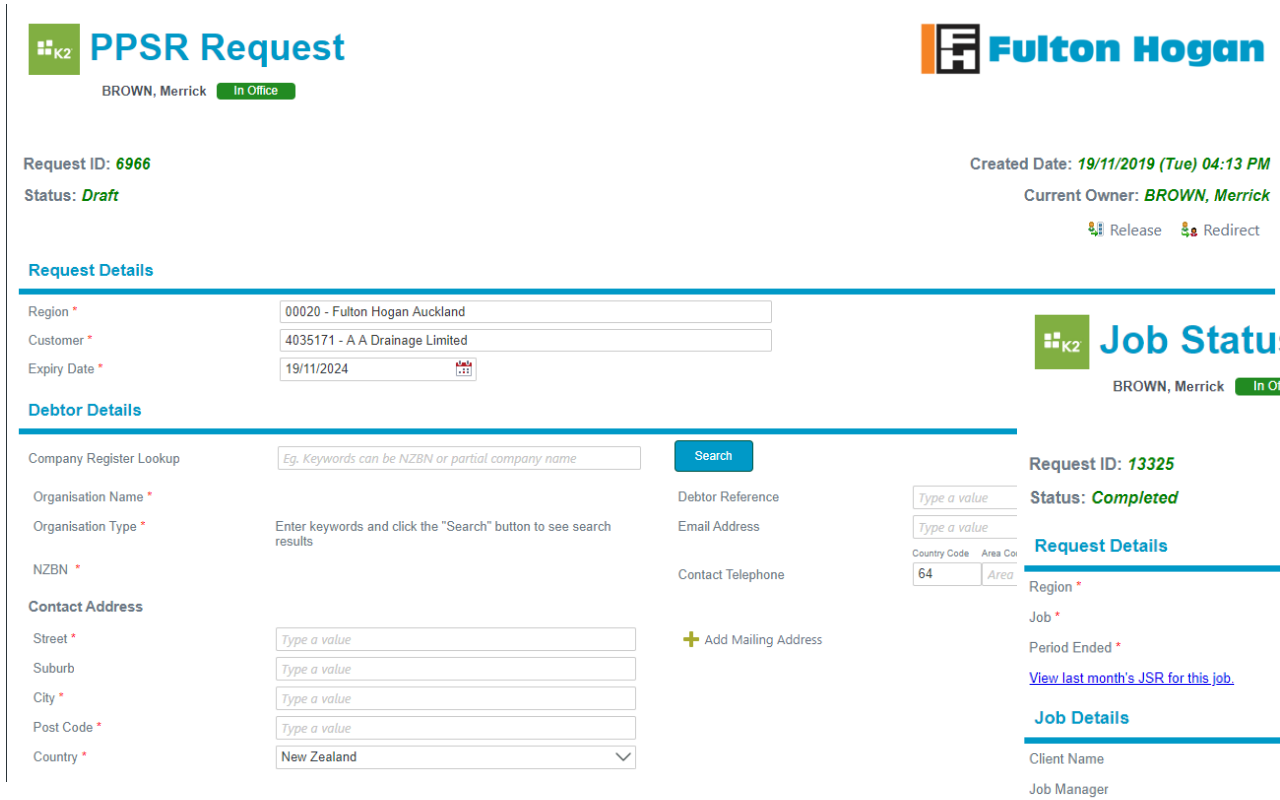
Another building infrastructure company and the specific way they wanted their forms to look

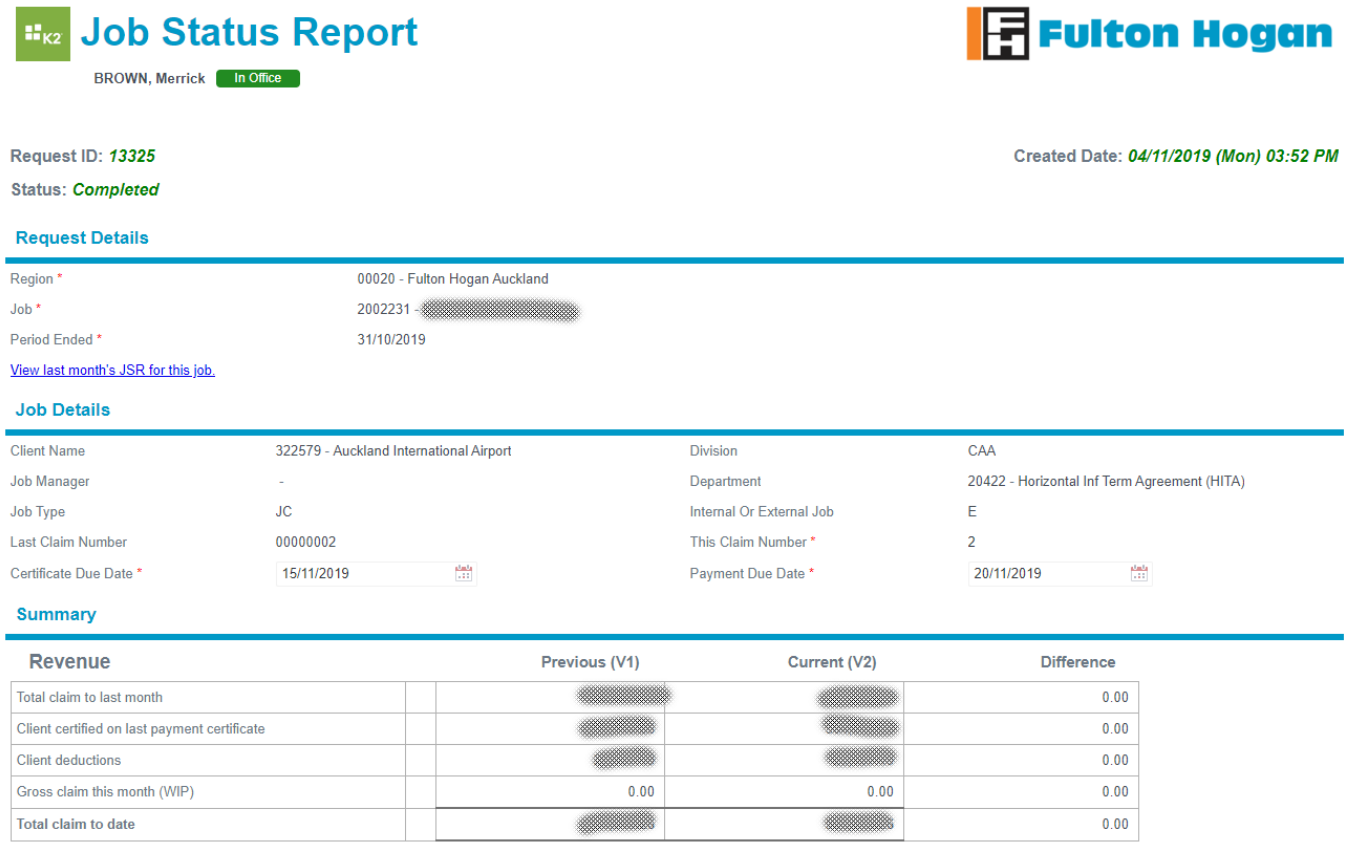




Sensitivity: Internal

Tailor Forms to the customer's exact specifications





Sensitivity: Internal

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K2 for Government – Almost 1000 customers worldwide. Here is just the UK alone …

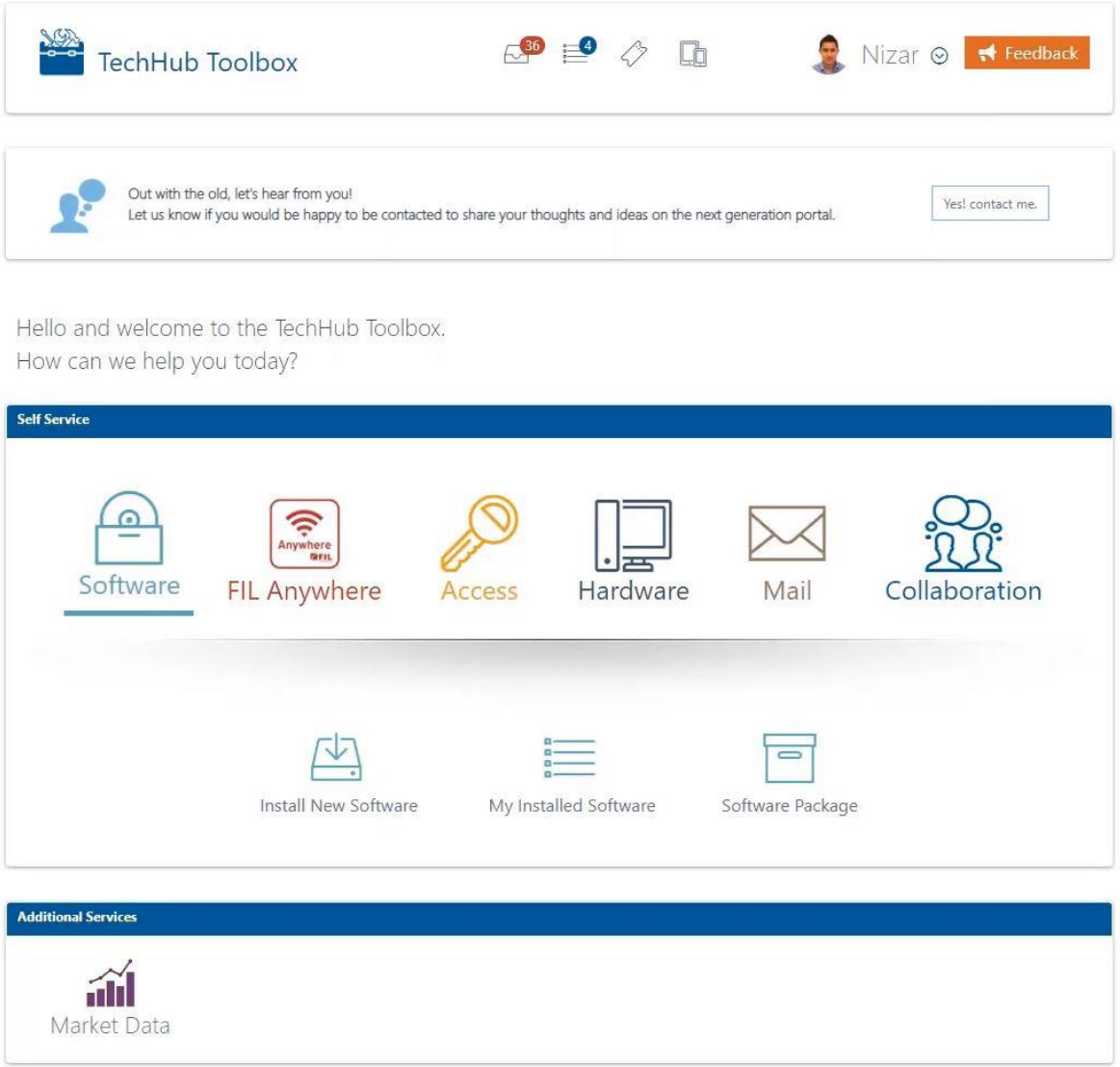
Sensitivity: Internal

K2 for Education – Colleges and Universities worldwide

University of Canberra
University of Sydney
Victoria University of Technology
Bangkok University
James Cook University Singapore
Nanyang Technological University
Singapore Management University
Enterprises University of Pretoria
King Abdulaziz University (UAE)
King Saud University
Edinburgh Napier University
Teeside University
University of Northumbria
University of Winchester
The University of Trinidad & Tobago
Louisiana State University
Northeastern University
The Penn State University
University of Alabama
University of Houston
Indiana University
Whitworth University

Sensitivity: Internal

K2 for Operations – Employee Self Service



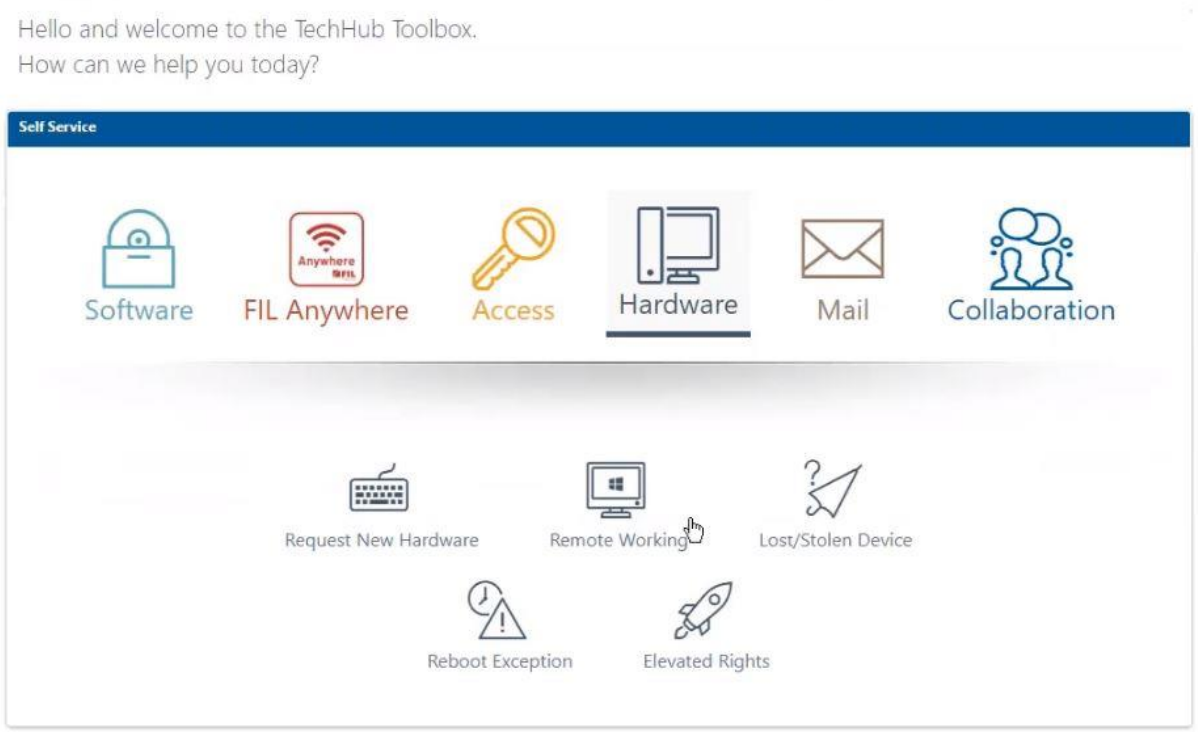
Give Business Users a clean simple way to interact with IT across multiple service channels

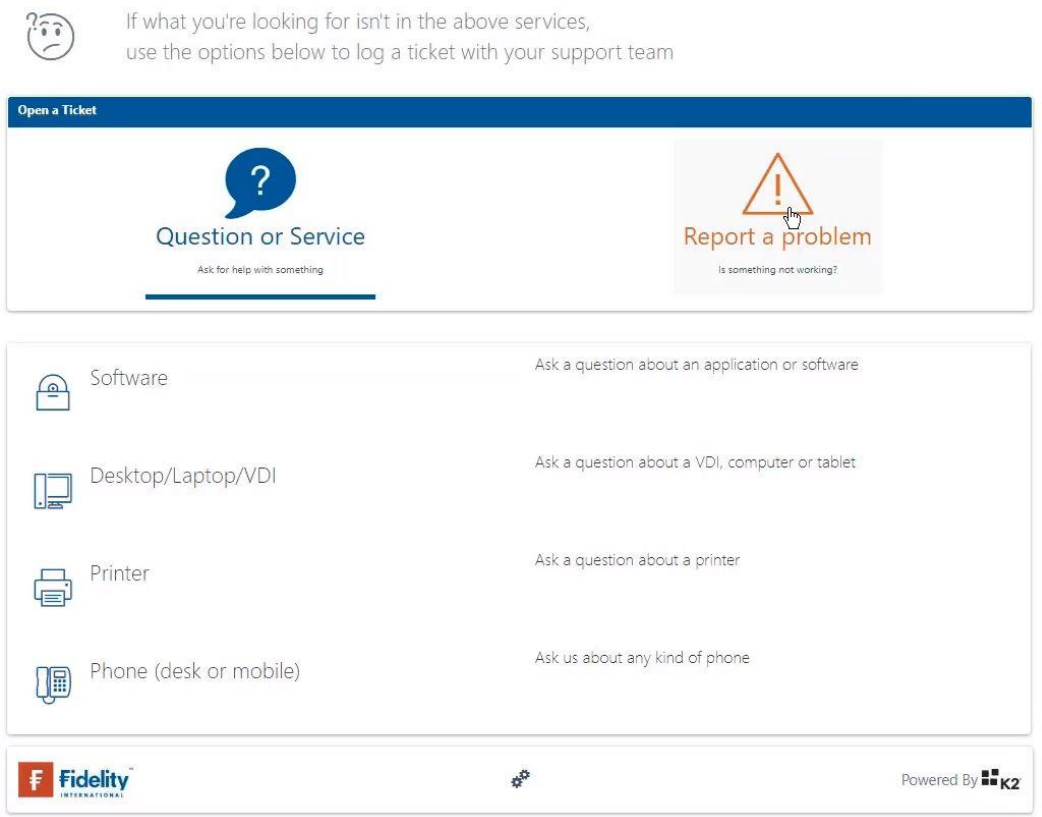
- **Integrate with ServiceNow**
- **New Software / Apps Requests**
- **Password / Account Resets**
- **Hardware Requests**
- **Schedule Online meetings**
- **Request MS Team channel**
- **Request SharePoint site**

Sensitivity: Internal

09:00 | 09:45 | 11:00 | 11:45 | 14:00 | 14:45 | 16:00 | 16:45

K2 for Operations – Employee Self Service





Sensitivity: Internal

K2 for HR

Sensitivity: Internal

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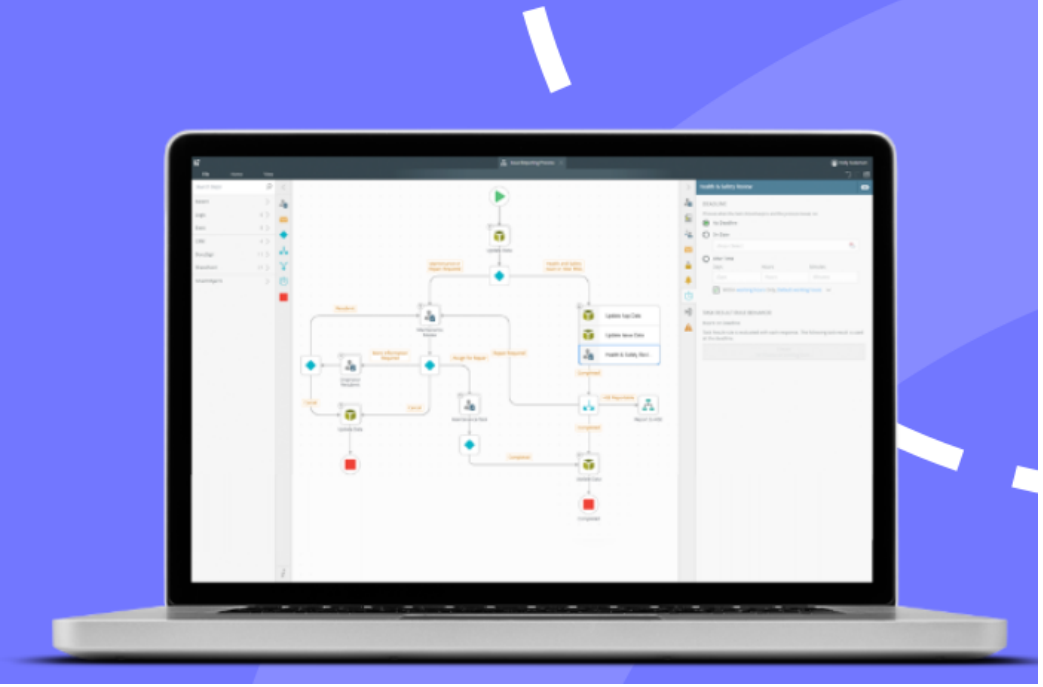
K2 Smart Starters		
Ad Hoc Task Management	Employee Off-Boarding	Job Posting
Change Management Request	Employee Self Service	Meeting Room Booking
Charitable Giving Assessment	FAQ Review	New Distribution List
Corporate Media Library	HR Enquiry	New Idea Submission
Defect Tracking	IT Asset Request	Publish KB Article
Distribution List	IT Issue Report	Social Media Post Review
Document Review	IT Service Request	Sales Opportunity
System Access Request	Time Management	Training Request
Travel Request		

Sensitivity: Internal

K2 Solution Showcase

Discover pre-built apps to help customers accelerate time-to-market and reduce the cost to launch their process automation initiatives.

Join the Showcase



SOLUTION SHOWCASE

Workflow solution for Dropbox with K2

Simplify enterprise workflows with K2 and Dropbox for content management.

→ Dropbox

SOLUTION SHOWCASE

Streamline vendor payments

An intuitive and easy-to-use tool to help finance departments make payments to vendors.

→ K2

SOLUTION SHOWCASE

Customer engagement and intelligent work management

Utilize RPA, AI, and machine learning to manage your customer communications.

→ nimbe

SOLUTION SHOWCASE

eVision OFFICEPoint electronic office operations

Centralize and manage your electronic office operations.

→ eVision

SOLUTION SHOWCASE

Managing change orders to contracts

Submit change order requests and make amendments and addendum's to original contracts.

→ K2

SOLUTION SHOWCASE

Prevent incidents and minimize risk

Get a holistic view of all incidents that take place in the workspace.

→ K2

SOLUTION SHOWCASE

eVision's strategic decision-making process

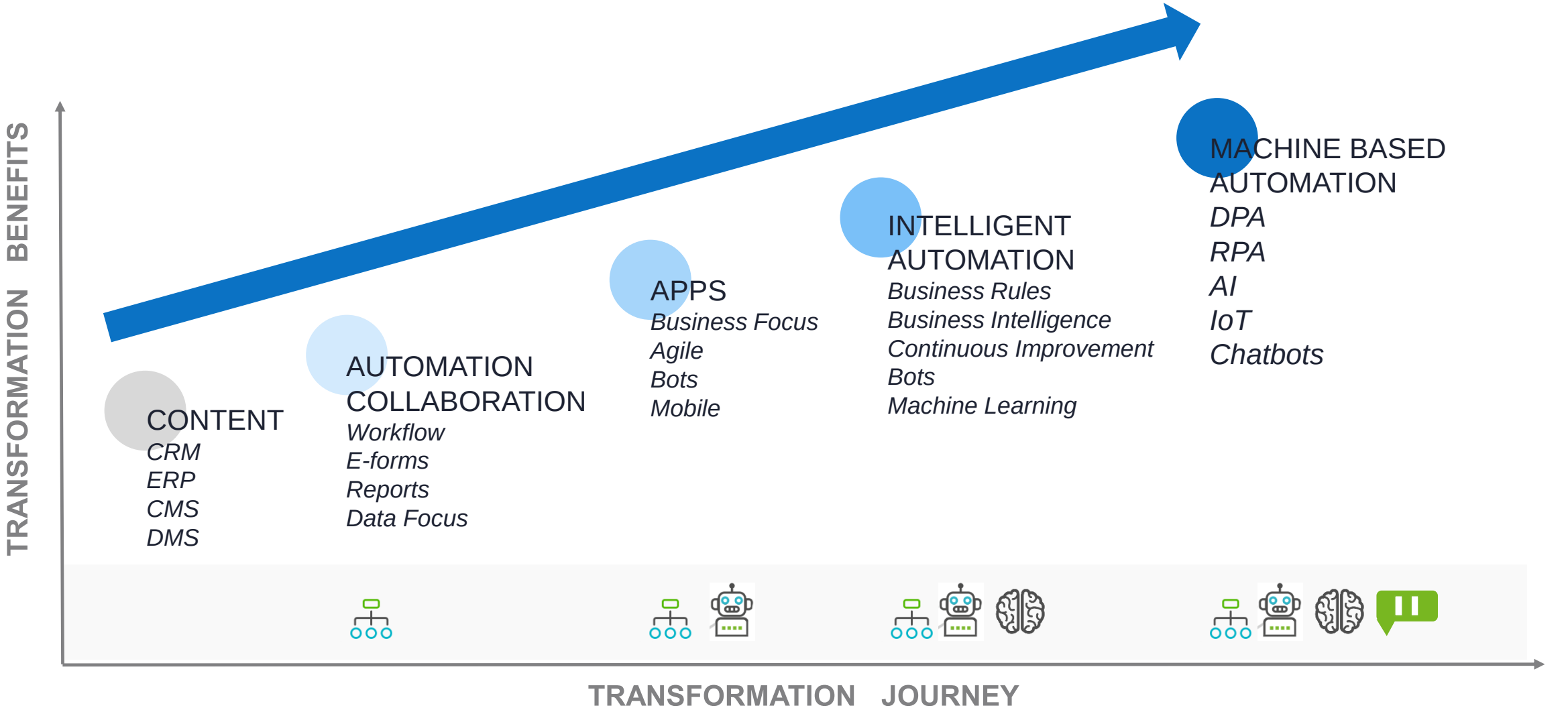
Manage your proposals, meetings, sessions, and tasks from one central location.

→ eVision

Sensitivity: Internal

K2

SMART DIGITAL TRANSFORMATION ADOPTION CURVE



TECHNOLGIES

BPA

RPA

COGNITIVE SERVICES

CHATBOTS

Sensitivity: Internal

Q&A

Sensitivity: Internal